



A new way to authorize cardiac implantable devices for Wellmark members

Effective Dec. 1, 2024, prior authorization through EviCore by Evernorth[®] will be required

Prior authorization through EviCore will be required for select cardiac implantable devices for all Wellmark fully insured and self-funded members.*

Providers may begin submitting requests through EviCore on **Nov. 1, 2024**, and the new requirements go into effect for dates of service on and after **Dec. 1, 2024**. At this time, the new process and policies with EviCore will replace current Wellmark policy 01.01.28 Leadless Cardiac Pacemaker within the Wellmark Authorization Table.

Attend a training session

EviCore will lead online orientation sessions to assist providers with the new prior authorization requirements. Sessions will last approximately one hour and will be held on the following dates and times:

- Tuesday, Oct. 22, 2–3 p.m. CT
- Wednesday, Oct. 30, 1–2 p.m. CT
- Wednesday, Nov. 13, 12–1 p.m. CT
- Monday, Dec. 2, 12–1 p.m. CT

Visit the new [cardiac implantable devices resource page](#) on Wellmark.com to register for a session. From here, providers can also access EviCore's dedicated Wellmark page for additional information, including the CPT code list for these new requirements. Please continue to check EviCore's dedicated page for the most current information, as updates will continue over the next few weeks.

Web portal

The EviCore portal is the quickest, most efficient way to request prior authorization and is available 24/7. Providers can access the EviCore portal via single sign-on by visiting the Wellmark Authorization Table.

Call center

EviCore's call center is open 7 a.m. to 7 p.m. CT. Providers and/or staff will be able to request prior authorization and revise existing cases by calling 844-253-9502.

*Prior authorizations for Federal Employee Program (FEP) members will continue through the current process until further notice.

EviCore by Evernorth[®] is an independent company that simplifies and automates the prior authorization process on behalf of Wellmark.