



Zing Health has partnered with EviCore Healthcare to provide patients with access to high quality, medically appropriate care that is consistent with evidence-based treatment guidelines. As part of these efforts, the following services listed below will require prior authorization for patients covered by Zing Health, for service dates February 1, 2025, and beyond.

**EviCore's delegated services will include the following:**

- Cardiology (Examples: cardiac imaging, stress test)
  - Vascular Intervention
- Medical Oncology
- Molecular Lab
- Radiation Oncology
- Radiology (Examples: CT, MRI, PET Scans)

To ensure continuity of care for members, Zing and EviCore are working closely together to facilitate a smooth transition. Starting from **February 1, 2025**, all authorization requests for Cardiology (Vascular Intervention), Medical Oncology, Molecular Lab, Radiation Oncology and Radiology (Example: CT, MRI, PET Scans) should be directed to EviCore. However, members who have already received authorization for services, may receive those services. All services that do not have prior authorization, and now require prior authorization after February 1, 2025, will need to contact EviCore to request prior authorization.

**Next Steps**

Beginning in January 2025 EviCore Healthcare will be leading online orientation sessions designed to assist you and your staff with the new programs. These sessions will include detailed information about the prior authorization process, accessing information from the EviCore website and a question-and-answer period.

If you are unable to participate in a session, you can obtain a copy of the presentation as well as other important documents at <https://www.evicore.com/resources/healthplan/zinghealth>. Documents are available in PDF format. If you need Adobe Reader, you can download it from [www.adobe.com/products/reader/](http://www.adobe.com/products/reader/).

If you have any questions regarding the EviCore web portal, please contact the Web Support team via email at [portal.support@evicore.com](mailto:portal.support@evicore.com) or via phone at 800.646.0418 (Option 2). For any Client or Provider inquiries not associated with this training, please email [ClientServices@evicore.com](mailto:ClientServices@evicore.com) or contact Zing Health, Provider Services at 866.946.4458 or [provider.services@myzinghealth.com](mailto:provider.services@myzinghealth.com).

Best Regards,

EviCore  
Provider Relations

Zing Health  
Provider Services