

Quick Reference Guide

EviCore Provider Resources:

<https://www.EviCore.com/resources/healthplan/aultcare>

Clinical Guidelines:

<https://www.EviCore.com/provider/clinical-guidelines>

Clinical Worksheets:

<https://www.EviCore.com/provider/online-forms>

Case Initiation

Online Portal (preferred):

EviCore Portal: <https://www.EviCore.com/>

Phone: 844-635-7224

Fax: 800-540-2406

Clinical Consultations (Peer-to-Peer)

Web (www.EviCore.com): Log in, then select “Authorization Lookup” to view availability.

Phone: 844-635-7224

Check Case Status

EviCore Portal at www.EviCore.com: Log in, then select “Authorization Lookup.”

Additional Clinical

EviCore Portal at www.EviCore.com: Log in, select “Authorization Lookup,” then upload additional clinical.

Client and Provider Services Team

Email: ClientServices@EviCore.com

Phone: 800-646-0418, option 4

EviCore Web Support

Email: Portal.Support@EviCore.com

Phone: 800-646-0418, option 2

Live chat at www.EviCore.com