EviCore
By EVERNORTH

HIGHMARK.

Quick Reference Guide

EviCore Provider Resources:
https://www.evicore.com/resources/healthplan/highmark

Highmark Provider Resource Center:
https://providers.highmark.com/ (go to Policies & Programs)

Clinical Guidelines:
https://www.EviCore.com/provider/clinical-guidelines

Clinical Worksheets:
https://www.EviCore.com/provider/online-forms

Case Initiation
Online Portal (preferred):
Availity (primary): https://www.availity.com/
EviCore Portal (secondary): https://www.evicore.com/

Phone: 888.564.5492
Fax: 800.540.2406

Clinical Consultations (Peer-to-Peer)
Web (www.EviCore.com): Log in, then select "Authorization Lookup" to view availability.
Phone: 888.564.5492

Check Case Status
EviCore Portal at www.EviCore.com: Log in, then select "Authorization Lookup."

Additional Clinical
EviCore Portal at www.EviCore.com: Log in, select "Authorization Lookup," then upload additional clinical.

Client and Provider Services Team
Email: ClientServices@EviCore.com
Phone: 800.646.0418, option 4

EviCore Web Support
Email: Portal.Support@EviCore.com
Phone: 800.646.0418, option 2
Live chat at www.EviCore.com