SLEEP DME

Oscar Sleep Program

Provider refresher June 2025



By EVERNORTH

Agenda



Solution Overview Sleep DME

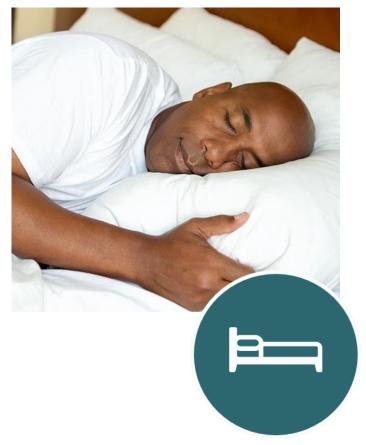
Overall Process

PAP Compliance – Faxing data to EviCore

Proper Entries on the EviCore Provider Portal



Oscar Sleep DME Authorization Process



Outreach to EviCore three times.

- 1. Submit the initial PAP authorization = 3 units PAP rental + enough supplies to last 6 months
- *Fax member compliance information to EviCore to prompt the PAP 'rental to purchase' authorization = 7 units PAP rental
- DME providers will need to submit authorizations for supplies every
 6 months after the initial PAP authorization

*Fax compliance information to EviCore Sleep program at fax number: **866-999-3510**

Alternative general (EviCore) fax number: 800-540-2406

*DME providers do not have to initiate / submit the auth request for this step. Once the fax is received, EviCore generates the authorization for the rent to purchase authorization. However, this step will not happen if EviCore does not receive the faxed compliance information.



Oscar PAP Compliance Process

- + Members that are prescribed PAP therapy must demonstrate PAP compliance during the first 90 days of Therapy to qualify for continued PAP therapy and supplies
- During the initial 90-day period of PAP use (and beyond), DME providers work with Oscar members to maximize PAP use.
- + To do this, DMEs monitor device-generated patient compliance data via modem upload to online systems
- + If the member is compliant around day 90, DME providers send a specific fax cover page and a PAP data report from the online system of the machine the patient is using (e.g., AirView for ResMed)
- + EviCore RT Staff review the submitted compliance data and approve continued rental to purchase.



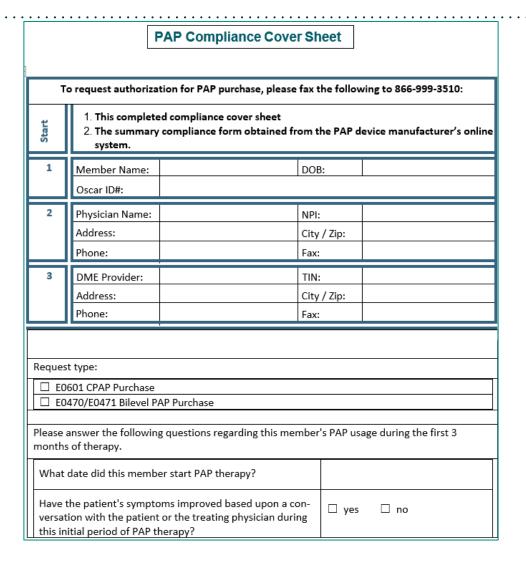
PAP Compliance process (continued)

Manufacturer Member Set Up Guide can be found on the manufacture's website at:

https://airview.resmed.com/



Use the fax cover sheet to share the necessary member usage/compliance information to EviCore so that it can be reviewed by our respiratory therapy team. If the information faxed demonstrates member use compliance, EviCore will generate the 'rent to purchase' authorization (the additional 7 units)





Important information for the DME Provider

During member setup, data entry in the manufactures' data base is critical to proper monitoring of PAP compliance by eviCore and payment by the health plan. Information that must be entered at member set up:

- + Member Last Name and First Name
- + Member Oscar ID number
- + Select EviCore as an Integrator

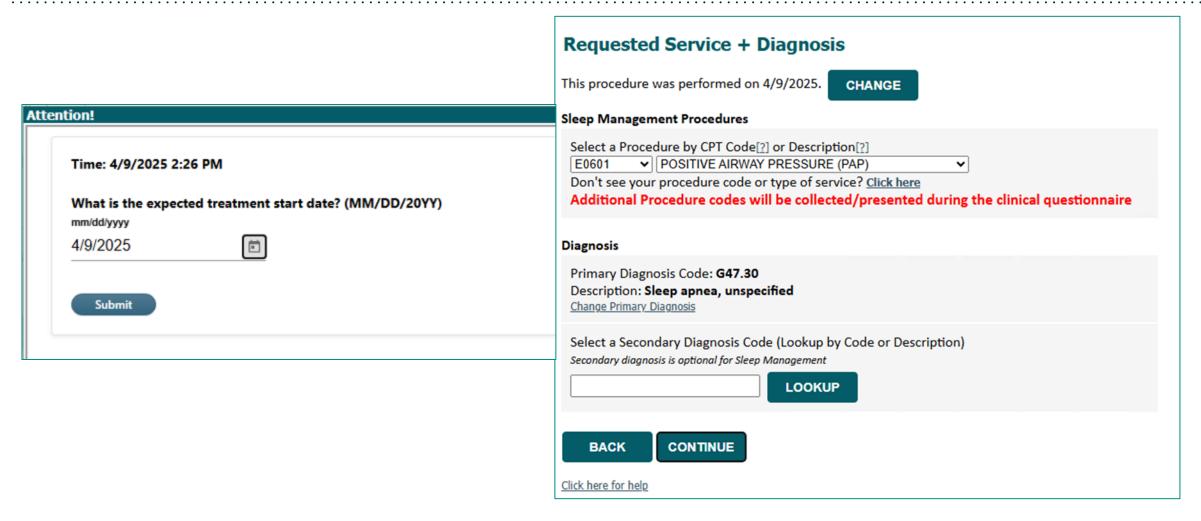
*Member Compliance: The DME provider is encouraged to work with the member during the first 90 days of PAP therapy to maximize member compliance with PAP treatment

- + <u>Non-compliant customers:</u> EviCore will outreach to the DME provider and physician periodically to support compliance. Outreach contact points: 3d, 7d, 14d, 21d, 30d, 60d, 90d, and as driven by data. Support for non-compliant customers will allow time to become comfortable with PAP Therapy.
- + Compliant customers: EviCore will NOT outreach to these members' DME provider or physician.

*Compliance defined as ≥ 4 hours per night for 70% of nights, within a 30 consecutive day period, within the first 90 days of PAP therapy

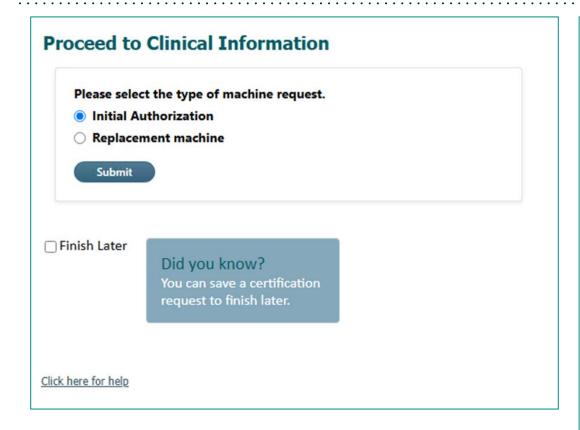


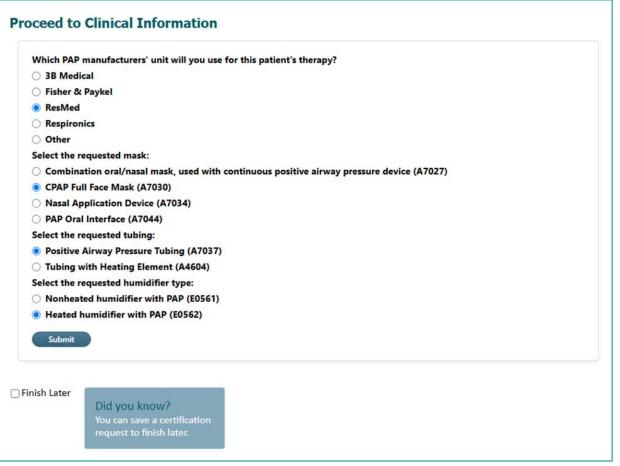
EviCore Provider Portal Reminders





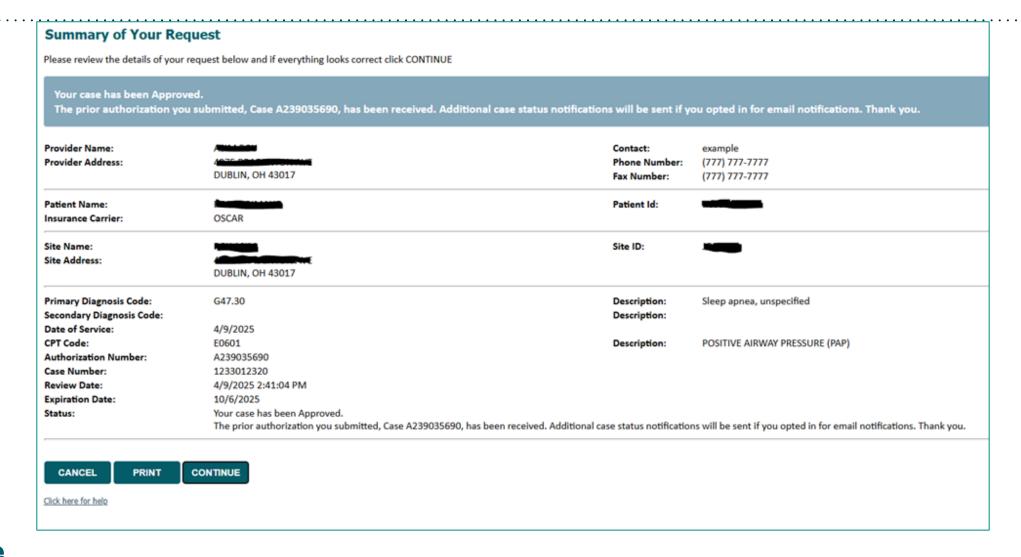
Sample Clinical Questions







Summary Screen





Thank You