

August 1, 2025

«Health_System»

Attn: Authorization/Clinical Staff

«Address»

«City», «State» «Zip»

Dear Provider Partner,

We want to make sure you are up to speed on a change in the works at Moda Health. Effective October 1, 2025, Moda Health and EviCore are expanding the Site of Care program for Radiology, Spine, and Joint Surgery to Oregon Educators Benefit Board (OEBB) members for services performed October 1, 2025 and beyond. The Site of Care (SOC) program supports Moda Health's efforts to provide participating members with coverage for the right care at the right time.

If an ordering provider requests services at a hospital setting and there is a high-quality, lower acuity setting available, EviCore will redirect care to the lower acuity option. As part of the authorization process the ordering provider may identify clinical circumstances that warrant the need for the service to be performed in the higher acuity setting. In the absence of such clinical rationale, EviCore will not approve coverage for the service to be performed at the higher acuity setting and written notification will be sent to the patient and ordering provider explaining the various appeal options (such as a reconsideration or completion of a physician-to-physician peer-to-peer review).

Prior authorizations are not required for services performed in conjunction with an inpatient stay, 23-hour observation, or an emergency room visit. In addition, SOC will not apply if the rendering provider does not have privileges at an ambulatory surgery center.

The process for requesting authorization remains unchanged.

+ Log onto www.evicore.com/pages/ProviderLogin.aspx (*preferred method*)

+ Call: 844-303-8451

+ Fax: 866-699-8160

Questions?

We are here to help. For more information on Moda's utilization management programs, please contact the Moda Health OEBB Customer Service team at 866-923-0409.

Sincerely,

Moda Medical Provider Relations