

Provider,

Capital Blue Cross has partnered with EviCore to provide patients with access to high-quality, medically appropriate care that is consistent with evidence-based treatment guidelines. As part of these efforts, the program(s) listed below will require prior authorization for patients covered by Capital Blue Cross effective **11/01/2025**.

- Molecular Lab Management

Capital Blue Cross members with the following plans that require prior authorization from EviCore will require requests to be submitted via the CareCore National portal:

- Commercial
- CHIP
- Medicare

Services performed without authorization may be denied for payment, and you may not seek reimbursement from members.

Beginning in **October of 2025**, EviCore will be leading online orientation sessions designed to assist you and your staff with the new program. These sessions will include detailed information about the prior authorization process, accessing information from the EviCore website, and a question-and-answer period. All online orientation sessions require advance registration. Each online orientation session is free of charge and will last approximately one hour. All sessions are scheduled in **Eastern Standard Time (EST)**.

Session Name	Date	Time
Capital Blue Cross Provider Orientation for Molecular Lab Management	10/21/2025	10:00am
Capital Blue Cross Provider Orientation for Molecular Lab Management	10/29/2025	2:00pm
Capital Blue Cross Provider Orientation for Molecular Lab Management	11/03/2025	11:00am
Capital Blue Cross Provider Orientation for Molecular Lab Management	11/12/2025	1:00pm

**Here's how to register for an orientation session:**

1. Go to <http://EviCore.webex.com>.
2. Select "WebEx Training" from the menu bar on the left side of the screen.
3. Click the "Upcoming" tab, then choose the session you wish to attend.
4. Click "Register" next to the session you wish to attend.
5. Enter the registration information.

After you have successfully registered for the live WebEx session, you will receive an e-mail containing the toll-free phone number, meeting number, conference password, and a link to the web portion of the session. Please keep the registration e-mail. You will need the link to join the web conference and the call-in number for the session in which you will be participating.

If you are unable to participate in a session, you can obtain a copy of the presentation, as well as other important documents at [https://www.evicore.com/resources/healthplan/Capital\\_Blue\\_Cross](https://www.evicore.com/resources/healthplan/Capital_Blue_Cross)

Documents are available in PDF format. If you need Adobe Reader, you can download it from [www.adobe.com/products/reader/](http://www.adobe.com/products/reader/).