



CLOVER HEALTH PRIOR AUTHORIZATION PROGRAM – ORIENTATION SESSION SCHEDULE

Clover Health has partnered with EviCore by Evernorth to provide patients with access to high quality, medically appropriate care that is consistent with evidence-based treatment guidelines. As part of these efforts, the following procedures listed below will require prior authorization for Medicare members covered by Clover Health starting November 1, 2025.

+ Peripheral Vascular Intervention (PVI)

Beginning in October, EviCore by Evernorth will be leading online orientation sessions designed to assist you and your staff with the new program. These sessions will include detailed information about the prior authorization process, accessing information from the EviCore website and a question-and-answer period.

Registration All online orientation sessions require advance registration. Each online orientation session is free of charge and will last approximately one hour. All sessions are scheduled in Eastern Standard Time.

Day of the Week Date Time

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|------------------------------------|------------------------------------|------------|
| Clover Health Provider Orientation | Thursday, October 16th | 11am EST |
| Clover Health Provider Orientation | Wednesday, October 22nd | 11am EST |
| Clover Health Provider Orientation | Tuesday, October 28th | 1:00pm EST |
| Clover Health Provider Orientation | Thursday, November 6 th | 1:00pm EST |

How To Register

Please read the following instructions to register for and participate in a session:

1. Please go to <http://eviCore.webex.com>.
2. Select “WebEx Training” from the menu bar on the left .



3. Click the “Upcoming” tab. Choose “Session name”.
4. Click “Register” next to the session you wish to attend.
5. Enter the registration information.

After you have registered for the WebEx session, you will receive an e-mail containing the toll-free phone number and meeting number, conference password, and a link to the web portion of the session. Please keep the registration e-mail so you will have the link to the Web conference and the call-in number for the session in which you will be participating.

If you are unable to participate in a session, you can obtain a copy of the presentation as well as other important documents at [Clover Health Provider Resources | EviCore by Evernorth](#) Documents are available in PDF format. If you need Adobe Reader, you can download it from www.adobe.com/products/reader/.

If you have any questions regarding the eviCore web portal, please contact the Web Support team via email at portal.support@evicore.com or via phone at 800.646.0418 (Option 2). For any Client or Provider inquiries not associated with this training, please email ClientServices@evicore.com.