



## Quick Reference Guide

### EviCore Provider Resources

|      |                                                                                                                                                                                                       |  |  |
|------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|
| Link | <a href="https://www.evicore.com/resources/healthplan/blue-cross-blue-shield/texas/medicaid-medicare">https://www.evicore.com/resources/healthplan/blue-cross-blue-shield/texas/medicaid-medicare</a> |  |  |
|------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|

### Case Initiation

|        |                                                                        |     |              |
|--------|------------------------------------------------------------------------|-----|--------------|
| Portal | <a href="http://www.evicore.com/provider">www.evicore.com/provider</a> |     |              |
| Phone  | 855-252-1117                                                           | Fax | 866.699.8160 |

### Clinical Guidelines

|      |                                                                                                                         |  |  |
|------|-------------------------------------------------------------------------------------------------------------------------|--|--|
| Link | <a href="https://www.evicore.com/provider/clinical-guidelines">https://www.evicore.com/provider/clinical-guidelines</a> |  |  |
|------|-------------------------------------------------------------------------------------------------------------------------|--|--|

### Clinical Worksheets

|      |                                                                                                           |  |  |
|------|-----------------------------------------------------------------------------------------------------------|--|--|
| Link | <a href="https://www.evicore.com/provider/online-forms">https://www.evicore.com/provider/online-forms</a> |  |  |
|------|-----------------------------------------------------------------------------------------------------------|--|--|

### Client and Provider Services Team

|       |                                                                            |  |  |
|-------|----------------------------------------------------------------------------|--|--|
| Email | <a href="mailto:clientservices@evicore.com">clientservices@evicore.com</a> |  |  |
| Phone | 800-646-0418, option 4                                                     |  |  |

### Clinical Consultations (scheduled in advance)

|       |                                                                            |  |  |
|-------|----------------------------------------------------------------------------|--|--|
| Link  | <a href="http://www.EviCore.com">www.EviCore.com</a> , Log in and Schedule |  |  |
| Phone | 855-252-1117                                                               |  |  |

### eviCore Web Support

|       |                                                                            |  |  |
|-------|----------------------------------------------------------------------------|--|--|
| Email | <a href="mailto:portal.support@evicore.com">portal.support@evicore.com</a> |  |  |
| Phone | 800-646-0418, Option 2                                                     |  |  |





Additional Clinical

|                                                            |                                                                                                                             |
|------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------|
| Link                                                       | <a href="http://wwwEviCore.com">wwwEviCore.com</a><br>log in and select authorization lookup and upload additional clinical |
| Fax Program<br>Rad/Pain/Spine/Joint/Specialty Drugs<br>Fax | 800.540.2406                                                                                                                |
| Fax Program Therapies Fax                                  | 855.774.1319                                                                                                                |
| Fax Program Lab Fax                                        | 844.327.7002                                                                                                                |
| Fax Program Sleep Fax                                      | 866.999.3510                                                                                                                |