

## Quick Reference Guide

### Health Plan Authorization Information

#### Line(s) of Business

- Commercial
- Medicare

#### EviCore Provider Resources:

<https://www.EviCore.com/resources/healthplan/aetna>

#### Clinical Guidelines:

<https://www.EviCore.com/provider/clinical-guidelines>

#### Clinical Worksheets:

<https://www.EviCore.com/provider/online-forms>

### Case Initiation

**Online Portal (preferred):** <https://www.EviCore.com>

**Phone:** 888-622-7329

**Fax (Radiology/Cardiovascular/Radiation Oncology):** 800-540-2406

**Fax (Pain Management):** 855-74-1319

**Fax (Sleep):** 866-999-3510 or 888-511-0403

**Fax (Home Health):** 866-705-3574

### Clinical Consultations (Peer-to-Peer)

**Web (www.EviCore.com):** Log in, then select “Authorization Lookup” to view availability.

**Phone:** 888-622-7329

### Check Case Status

**EviCore Portal at www.EviCore.com:** Log in, then select “Authorization Lookup.”

### Additional Clinical

**EviCore Portal at www.EviCore.com:** Log in, select “Authorization Lookup,” then upload additional clinical.

### Client and Provider Services Team

**Visit:** [EviCore.com/ECRM-Resources](https://www.EviCore.com/ECRM-Resources)

Then Select the Log in/Register Button

### EviCore Web Support

**Email:** [Portal.Support@EviCore.com](mailto:Portal.Support@EviCore.com)

**Phone:** 800-646-0418, option 2

**Live Chat:** [www.EviCore.com](https://www.EviCore.com)