

Provider Orientation Invite, Schedule, and Registration Instructions

MyAdvocate Medicare Advantage plan has partnered with EviCore by Evernorth to provide patients with access to high quality, medically appropriate care that is consistent with evidence-based treatment guidelines. As part of this effort, effective **February 1, 2026**, the following procedures will require prior authorization for MyAdvocate members.

- + Radiology/Cardiology Imaging
- + Musculoskeletal Advanced Procedures

Beginning in January 2026 EviCore by Evernorth will be leading online orientation sessions designed to assist you and your staff with the new program. These sessions will include detailed information about the prior authorization process, accessing information from the EviCore website and a question-and-answer period.

Registration for all online orientation sessions requires advanced registration. Each session is free of charge and will last approximately one hour.

Orientation schedules

The orientation schedules are shown below and on the next page. Depending on the type of service(s) for which your practice typically needs prior authorizations, you and your staff are invited to attend one or more of these sessions. All sessions are at Central Standard Time.

Radiology and Cardiology Sessions

Day of the week	Date	Session time
Wednesday	January 21	12:00 PM
Wednesday	January 29	11:30 AM

Musculoskeletal program Sessions

Day of the week	Date	Session time
Tuesday	January 20	11:00 AM
Wednesday	January 28	12:30 PM

To register for a session:

1. Go to EviCore.Webex.com
2. Click the “Upcoming” tab.
3. Choose the orientation session that you want to attend. You can use the search field to quickly find the session that fits your schedule:
 - + “MyAdvocate Radiology and Cardiology - Provider Orientation”
 - + “MyAdvocate Musculoskeletal program - Provider Orientation”
4. Click “Register” next to the session you want to attend.
5. Enter the registration information.
6. Repeat this process for each session you want to attend.

After you have registered for a session, you will receive a registration email containing the toll-free telephone number, meeting number, conference password and a link to the web portion of the session.

Please keep the registration email.

It will contain the link to and call-in number for that session. We encourage you to add the session to your calendar to remind you to attend this important session.

If you are unable to participate in a session, you can obtain a copy of the presentation and other important documents at: [MyAdvocate Provider Resources | EviCore by Evernorth](#)

If you have any questions regarding the EviCore web portal, please contact the Web Support team via email at portal.support@evicore.com or via phone at 800.646.0418 (Option 2).

For any Client or Provider inquiries not associated with this training, please email ClientServices@evicore.com.