

eviCore Provider Resources

Link <https://www.evicore.com/resources/healthplan/aetna-better-health/maryland>

Case Initiation

Portal www.eviCore.com

Phone 888-693-3211

Fax 844-822-3862

Clinical Guidelines

Link <https://www.evicore.com/provider/clinical-guidelines>

Clinical Worksheets

Link <https://www.evicore.com/provider/online-forms>

Client and Provider Services Team

Contact For assistance with membership, claims, provider network issues, etc., submit the issue to our dedicated teams via EviCore Communication Relationship Management (ECRM):

- Access: [ECRM Services](#)
- ECRM educational resources: [ECRM Resources | EviCore by Evernorth](#)
- Trouble using ECRM? Send an email to: ECRMSupport@EviCore.com

Clinical Consultations (scheduled in advance)

Link www.eviCore.com, Log in and Schedule

Phone 888-693-3211

eviCore Web Support

Email portal.support@evicore.com

Phone 800-646-0418, Option 2

Additional Clinical

Link www.eviCore.com,
Log in and select Search/Start Case and upload additional clinical

Fax Program Name A 844-822-3862