

EviCore by Evernorth is pleased to announce its partnership with EOCCO to provide services for members enrolled in EOCCO programs.

Effective April 27, 2026, EOCCO members will be required to obtain prior authorization through EviCore for the following services when the date of service is on or after May 1, 2026:

- Pain Management
- Joint Surgery
- Spine Surgery
- Chiropractic Services
- Speech Therapy (ST)
- Physical Therapy (PT)
- Occupational Therapy (OT)

Additionally, effective May 1, 2026, EOCCO members will require prior authorization for Genetic Testing services through EviCore for dates of service beginning on or after May 1, 2026.

To help prepare you for these changes, we invite you to attend a provider training session starting in April 2026. These sessions will include detailed information on how to access information from EviCore.com and a question-and-answer period. The orientation sessions require preregistration, and the schedules are as follows:

Training schedule for MSK Pain, Joint, & Spine

Day of the week	Date	Session time (Central/Mountain/Pacific)	Duration
Tuesday	April 14	11:00 am/ 10:00 am / 9:00 am	1 hour
Tuesday	April 21	10:30 am/ 9:30 am/ 8:30 am	1 hour
Tuesday	April 28	1:00 pm/ 12 noon / 11:00 am	1 hour

Training schedule for Genetic Testing (Lab Management)

Day of the week	Date	Session time (Central/Mountain/Pacific)	Duration
Thursday	April 16	1:00 pm/ 12 noon / 11:00 am	1 hour
Wednesday	April 29	12 noon / 11:00 am/ 10:00 am	1 hour

Training schedule for Specialty Therapies

Day of the week	Date	Session time (Central/Mountain/Pacific)	Duration
Wednesday	April 15	12 noon / 11:00 am/ 10:00 am	1 hour
Thursday	April 23	12:30 pm/ 11:30 am/ 10:30 am	1 hour

To register for a session:

1. Go to EviCore.Webex.com
2. Click the “Upcoming” tab.
3. Choose the orientation session that you want to attend. You can use the search field to quickly find the session that fits your schedule:
 - + “Moda MSK Pain, Joint, & Spine - Provider Orientation”
 - + “Moda Lab - Provider Orientation”
 - + “Moda Specialty Therapies - Provider Orientation”
4. Click “Register” next to the session you want to attend.
5. Enter the registration information.
6. Repeat this process for each session you want to attend.

After you have registered for a session, you will receive a registration email containing the toll-free telephone number, meeting number, conference password and a link to the web portion of the session.

Please keep the registration email.

It will contain the link to and call-in number for that session. We encourage you to add the session to your calendar to remind you to attend this important session.

If you are unable to participate in a session, you can obtain a copy of the presentation and other important documents at [Cigna Provider Resources | EviCore by Evernorth](#).