

# Quick Reference Guide for Johns Hopkins HealthCare

The following information is applicable to Johns Hopkins Advantage MD and Priority Partners health plans.

## EviCore Provider Resources

**Link** [evicore.com/resources/healthplan/johnshopkinshealthcare](https://evicore.com/resources/healthplan/johnshopkinshealthcare)

## Case Initiation

**Portal** [HealthLINK portal for Priority Partners/Advantage MD patients](#) or [evicore.com](https://evicore.com)

**Phone** 866-220-3071

**Fax** 800-540-2406

## Clinical Guidelines

**Link** [evicore.com/provider/clinical-guidelines](https://evicore.com/provider/clinical-guidelines)

## Clinical Worksheets

**Link** [evicore.com/provider/online-forms](https://evicore.com/provider/online-forms)

## Client and Provider Services Team

**Contact** For assistance with membership, claims, provider network issues, etc., submit the issue to our dedicated teams via EviCore Communication Relationship Management (ECRM):

- Access: [ECRM Services](#)
- ECRM educational resources: [ECRM Resources | EviCore by Evernorth](#)
- Trouble using ECRM? Send an email to: [ECRMSupport@EviCore.com](mailto:ECRMSupport@EviCore.com)

## Clinical Consultations (scheduled in advance)

**Link** [HealthLINK portal for Priority Partners/Advantage MD patients](#) or [www.evicore.com](https://www.evicore.com)  
Log in and select Authorization Lookup to schedule

**Phone** 866-220-3071

## eviCore Web Support

**Email** [portal.support@evicore.com](mailto:portal.support@evicore.com)

**Phone** 800-646-0418, Option 2

## Additional Clinical

**Link** [HealthLINK portal for Priority Partners/Advantage MD patients](#) or [www.evicore.com](https://www.evicore.com)  
Log in and select Authorization Lookup and upload additional clinical

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