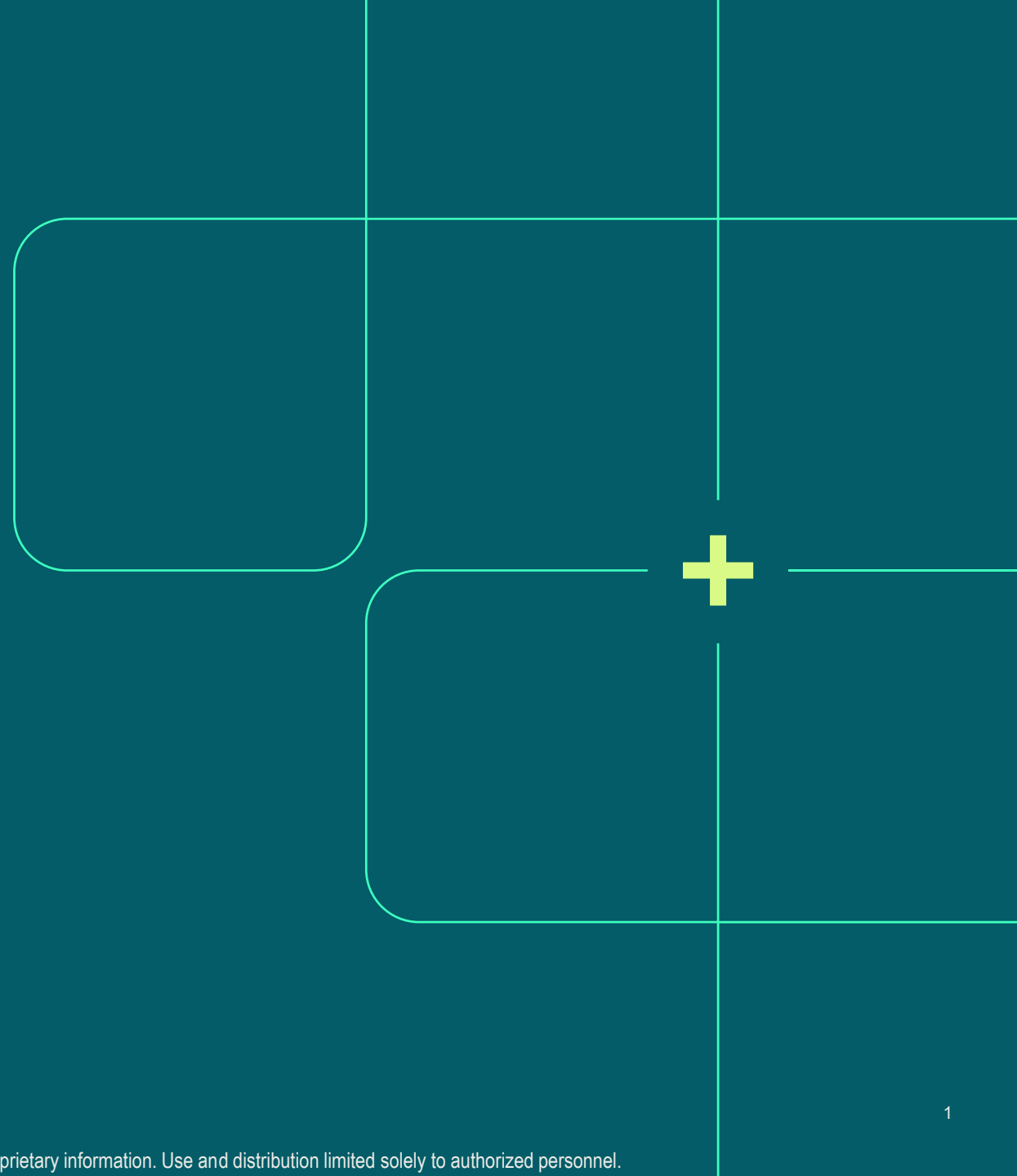


MEDICAL ONCOLOGY PLACE OF
SERVICE REVIEW

Provider Education for Network Health Members



Agenda

1. Applicable membership and applicable treatment
2. Review process and requirements
3. User experience on the EviCore provider portal
4. Provider Resources

Network Health Medical Oncology Place of Service

Starting April 1, 2026, EviCore will begin reviewing the place of service for the delivery of certain Medical Oncology treatments for Network Health members.



Applicable Membership

Commercial and Exchange (HIX)

The review applies to check point inhibitors (CPIs) when requested as monotherapy or 2 CPIs in the same request.

- + Ipilimumab (Yervoy)
- + Tremelimumab (Imjudo)
- + Pembrolizumab (Keytruda)
- + Nivolumab (Opdivo)
- + Nivolumab SQ (Qvantig)
- + Nivolumab and Relatlimab-rmbw (Opdualag)
- + Atezolizumab (Tecentriq)
- + Atezolizumab SQ (Tecentriq Hybreza)
- + Cemiplimab (Libtayo)
- + Dostarlimab (Jemperli)
- + Durvalumab (Imfinzi)
- + Retifanlimab-dlwr (Zynyz)
- + Tislelizumab (Tevimbra)
- + Avelumab (Bavencio)
- + Toripalimab (Loqtorzi)

Providers can also verify medications at: [Look Up Medications | Network Health](#)

How will the review work?

- + The Network Health Medical Oncology program includes a medical necessity review of the place of service review for check point inhibitors (CPIs) when requested as monotherapy or two CPIs in the same request for certain members.
- + EviCore reviews requests to ensure the members are receiving the treatment in their home or an outpatient office (or non-hospital outpatient infusion center) when appropriate, rather than a hospital setting. In situations where the use of an outpatient hospital setting is required due to the patient's clinical condition, there will be exceptions.
- + If the CPI treatment is needed in combination of another infusion treatment, then no place of service review is needed for the CPI.



What this means for providers

- + There is no change to the process for initiating prior authorization requests for Medical Oncology for members. However, when a CPI is part of the NCCN treatment regimen and will be used as a single agent or in combination with a second CPI, place of service redirection or review will be initiated.
- + If an outpatient hospital is selected, users will be given the option to select a preferred place of service such as home or an outpatient infusion center. Applicable exceptions will be reviewed according to the policy.
- + If the request does not include clinical rationale consistent with coverage policy criteria, we will deny authorization due to place of service. Medical records may be required to support the clinical rationale.




Place of Service: Coverage Policy

The clinical policy is used to help determine the medical necessity for the place of service for the delivery of specialty medication infusion services for Network Health members.

The full clinical policy is located at [Network Health policies](#)

The policy includes:

- + Purpose
- + Policy Details
- + General Background – including Alternative Site of Care definitions



n05751
Infusion Alternative Site of Care – Commercial

Values
Accountability • Integrity • Service Excellence • Innovation • Collaboration

Abstract Purpose:
This policy outlines the criteria for specialty medication infusion services specific to our Commercial, State of Wisconsin (ETF), Self-Funded and Exchange members (Exchange members starting 1/1/2025), provided in an outpatient hospital setting.

Alternative Sites of Care, such as non-hospital outpatient infusion, physician office, ambulatory infusion, or home infusion services are accepted places of service for medication infusion therapy. If a patient does not meet the criteria for an outpatient hospital setting, Alternative Sites of Care should be used.

Policy Detail:

- I. Prior Authorization with the submission of medical records is required.
- II. Outpatient hospital facility-based intravenous medication infusion is medically necessary for individuals who meet at least one of the following criteria listed below.
 - A. The patient's medical status or therapy requires enhanced monitoring that cannot be provided in an Alternative Site of Care; **or**
 - B. The patient's documented history of significant comorbidity, acute mental status changes, or fluid overload status that precludes treatment at an Alternative Site of Care; **or**
 - C. Alternative Site of Care settings present a health risk due to a clinically significant physical or cognitive impairment; **or**
 - D. The patient's condition is clinically unstable that immediate access to services in a hospital setting may be required (examples: emergency resuscitation equipment, inpatient admission, or intensive care); **or**
 - E. The patient has a history of cardiac or pulmonary conditions that may increase the risk of severe reactions; **or**
 - F. The patient is less than 18 years of age; **or**

Site Questions presented and messaging

- + Choose the setting in which the service will be performed
 - + Selecting Place of Service codes 11 (office) or 12 (home) location will avoid a need for the place of service review. Keep in mind that a medical necessity review for the treatment itself may still be required.
- + Selecting a hospital setting will prompt additional questions and/or re-direction later in the pathway
 - + If a provider requests approval for an outpatient hospital setting and a medical exception consistent with Network Health's coverage policy criteria is not selected, the case will deny.

What is the place of service?
- Home
- Office Provider
- On-Campus Outpatient Hospital
- Off-Campus Outpatient Hospital

Per your health plan's policy, the place of service, On Campus-Outpatient Hospital (22) or Off-Campus Outpatient Hospital (19) are not allowed for this request.

Is the drug requested for use as a single agent or in combination with a second POS targeted drug?

Option to change to POS 11 or 12
Do you agree to change?
-Yes
-No

Reason for Selection

- + If an outpatient hospital facility is selected, there may be justification
- + Please select an exception where applicable to the patient and enter/upload the supporting clinical information for the exception that you chose.
- + Once the supporting clinical information is supplied, an EviCore clinical professional will do the review.



Select all that apply and provide documentation:

- A. The patient's documented history of significant comorbidity, acute mental status changes, or fluid overload status that precludes treatment at an Alternative Site of Care; or
- B. Alternative Site of Care settings present a health risk due to a clinically significant physical or cognitive impairment; or
- C. The patient's condition is clinically unstable that immediate access to services in a hospital setting may be required (examples include resuscitation equipment, inpatient admission, or intensive care); or
- D. The patient has a history of cardiac or pulmonary conditions that increase the risk of severe reactions; or
- E. The patient is less than 18 years of age; or
- F. The patient has previously had a severe or potentially life-threatening adverse event with the currently prescribed drug, biologic, or medication and the adverse event cannot be managed at the home; or
- G. The patient's medical status or therapy requires enhanced monitoring that cannot be provided in an Alternative Site of Care.; or
- H. None of the above

Enter supporting Clinical Information in the field below:

You may attach up to 5 PDF or Word documents (no larger than 1 MB each.) Click "Browse" to select the document from your desktop or other network location.

This regimen was requested to be given at a non-preferred site. Your health plan has preferred sites like home, office, or stand-alone infusion centers. This request will be sent to Medical Director review.

EviCore's Provider Resources

Client and Provider Services

For assistance with membership, claims, provider network issues, etc., submit the issue to our dedicated teams via EviCore Communication Relationship Management (ECRM):

- + Access: [ECRM Services](#)
- + ECRM educational resources: [ECRM Resources | EviCore by Evernorth](#)
- + Trouble using ECRM? Send an email to: ECRMSupport@EviCore.com

Web-Based Services and Portal Support

- + Live chat
- + Email: portal.support@EviCore.com
- + Phone: **800-646-0418** (option 2).

Provider Engagement

- + Regional team that works directly with the provider community.
- + **Lisa Mekkelsen (Wisconsin)**
- + Email: lisa.mekkelsen@evicore.com
- + Phone: **843-949-0022**.

Call Center

Call **855.727.7444**, representatives are available from 7 a.m. to 7 p.m. CT

**Contact EviCore's
Dedicated Teams**



Provider Resource Website

EviCore's Provider Engagement team maintains provider resource pages that contain client- and solution-specific educational materials to assist providers and their staff on a daily basis.

This page will include:

- + Frequently asked questions
- + Quick reference guides
- + Provider training
- + CPT code list

To access these helpful resources, visit [Network Health WI Provider Resources | EviCore by Evernorth](#)

Additional insight on Site of Care:

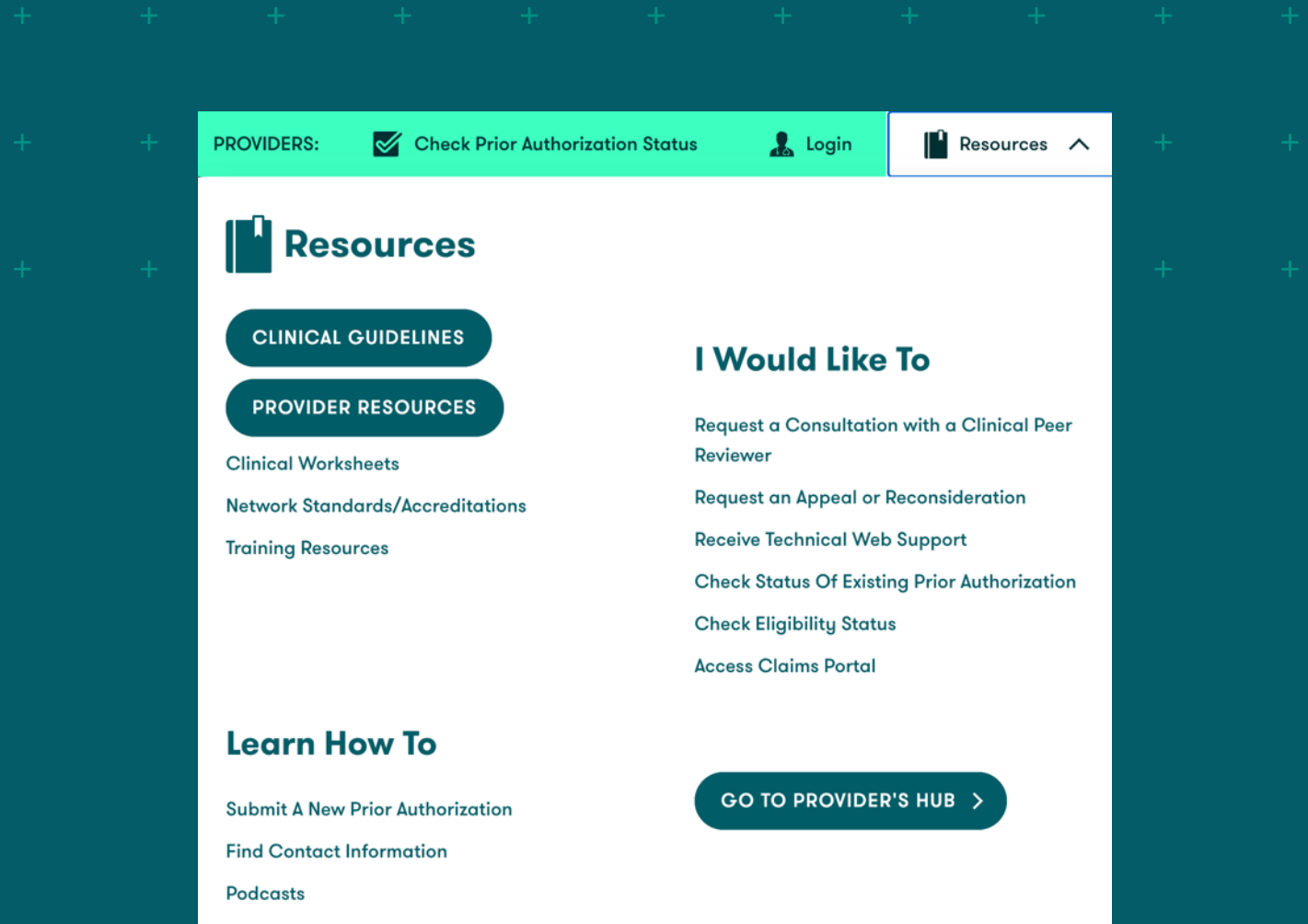
[Ask EviCore: Site of Care | EviCore by Evernorth](#)



EviCore Provider's Hub

Providers and staff can access important tools and resources at EviCore.com

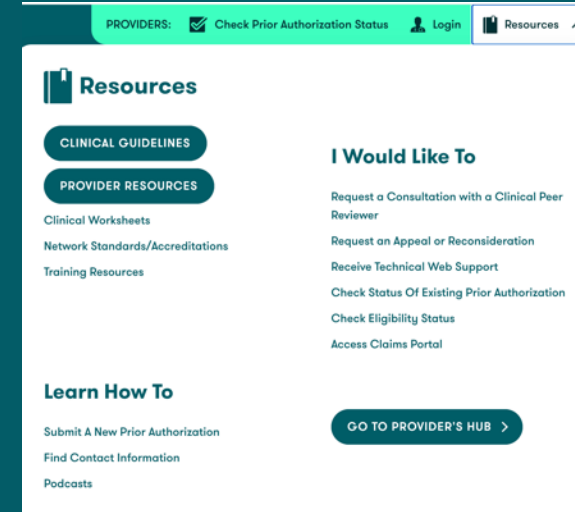
1. Open the **Resources** menu in the top right of the browser
2. Select **Training Resources** to find resources such as check lists, solution FAQs, etc., or **GO TO PROVIDERS HUB** to access the provider portal and more



Clinical Guidelines

How do I access EviCore’s clinical guidelines?

1. Open the **Resources** menu in the top right of the browser
2. Select **Clinical Guidelines**
3. Select the solution/program associated with the requested guidelines
4. Search by health plan name to view clinical guidelines
5. If you would like to view all guidelines, type in “EviCore” as your health plan



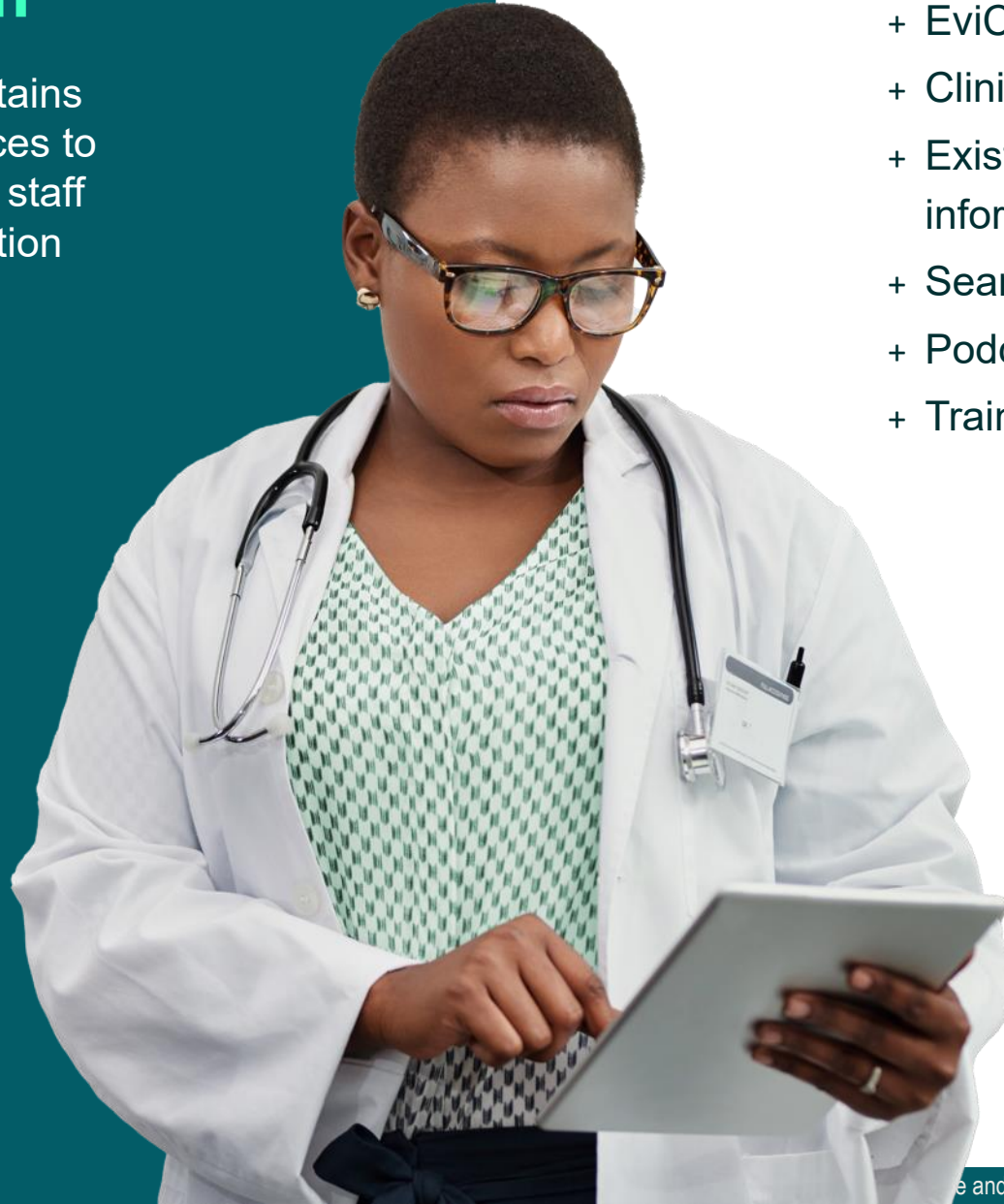
EviCore coverage policies include background and supporting information and citations for sources used to develop the policy. Some clinical policies may have a supplemental literature summary available which will provide additional commentary regarding clinical benefits and harms to the patient population being served. Additional literature summaries may be accessed by selecting 'Supplemental Information' and then entering "EviCore by Evernorth" in the search by health plan function.

Search by Health Plan ... 

Provider Resource Review Forum

The EviCore website contains multiple tools and resources to assist providers and their staff during the prior authorization process.

We invite you to attend a **Provider Resource Review Forum** to learn how to navigate the website and understand all the resources available on the Provider's Hub.



Learn how to access:

- + EviCore's evidence-based clinical guidelines
- + Clinical worksheets
- + Existing prior authorization request status information
- + Search for contact information
- + Podcasts & insights
- + Training resources

Register for a Provider Resource Review Forum:

Provider's Hub > Scroll down to EviCore Provider Orientation Session Registrations > Upcoming

Thank You