

EviCore by Evernorth is pleased to announce its partnership with EOCCO to provide services for members enrolled in EOCCO programs.

Effective April 27, 2026, EOCCO members will be required to obtain prior authorization through EviCore for the following services when the date of service is on or after May 1, 2026:

- Pain Management
- Joint Surgery
- Spine Surgery
- Chiropractic Services
- Speech Therapy (ST)
- Physical Therapy (PT)
- Occupational Therapy (OT)

Additionally, effective May 1, 2026, EOCCO members will require prior authorization for Genetic Testing services through EviCore for dates of service beginning on or after May 1, 2026.

To help prepare you for these changes, we invite you to attend a provider training session starting in April 2026. These sessions will include detailed information on how to access information from EviCore.com and a question-and-answer period. The orientation sessions require preregistration, and the schedules are as follows:

Training schedule for MSK Pain, Joint, & Spine

Day of the week	Date	Session time (Central/Mountain/Pacific)	Duration
Tuesday	April 14	11:00 am/ 10:00 am / 9:00 am	1 hour
Tuesday	April 21	10:30 am/ 9:30 am/ 8:30 am	1 hour
Tuesday	April 28	1:00 pm/ 12 noon / 11:00 am	1 hour

Training schedule for Genetic Testing (Lab Management)

Day of the week	Date	Session time (Central/Mountain/Pacific)	Duration
Thursday	April 16	1:00 pm/ 12 noon / 11:00 am	1 hour
Wednesday	April 29	12 noon / 11:00 am/ 10:00 am	1 hour

Training schedule for Specialty Therapies

Day of the week	Date	Session time (Central/Mountain/Pacific)	Duration
Wednesday	April 15	12 noon / 11:00 am/ 10:00 am	1 hour
Thursday	April 23	12:30 pm/ 11:30 am/ 10:30 am	1 hour

To register for a session:

1. Email lisa.mekkelsen@evicore.com and advise which session you want to attend from the schedule above.
2. Once Lisa receives your email message, you will be sent an invite to the requested Webinar session. Please accept the invite so that it can be added to your calendar.

Please also keep the registration email.

It will contain the link to and call-in number for that session.