



Purpose

This guide explains how to interpret the Authorization Lookup Summary Screen in the EviCore Provider Portal, with a focus on understanding authorization date spans and how they may differ from other dates shown on the screen.

Authorization Lookup Summary Screen- Field Definitions

- Approval Date = Case decision/determination date
- Start Date = Case received/requested date (EviCore refers to this as the Episode date).
 - This is **not** the auth date span start date.
- Expiration Date = Authorization expires (will need to make a new (or continuing care) request)

Authorization Date Spans:

The **authorization date-span** determines when services are covered.

- In most cases, the authorization date span runs from the **Approval Date through the Expiration Date**.
- If a **date of service or treatment start date** is entered when the request is created, the authorization **may begin earlier** than the approval date.
- If a case is **updated, corrected, or backdated**, the authorization dates shown may change.
- Providers should always reference the **decision letter**, which contains the most accurate, service-level details.

Examples:

The examples below demonstrate common scenarios where the **authorization date span differs from the case start date**.



Example 1: Diagnostic Imaging (CT Scan)

- The first example shows the case was received (start date) on 9/16/2025. It was approved on 9/22/2025. So, the **authorization date span** for the CT scan is **9/22/2025 through 11/21/2025 (60 days)**.

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Saturday, April 18, 2026 3:18 PM

Authorization Lookup

Authorization Number: [Redacted]

Case Number: [Redacted] **P2P AVAILABILITY**

Patient Name: [Redacted]

DOB: [Redacted]

Status: [Redacted]

P2P Status: [Redacted]

Referring Provider: [Redacted]

Referring Provider NPI: [Redacted]

Approval Date: 9/22/2025 12:00:00 AM

Service Code: 72193

Service Description: CT PELVIS W/ CONTRAST

Site Name: [Redacted]

Site NPI: [Redacted]

Site Address: [Redacted]

Site City: [Redacted]

Site State: [Redacted]

Site Zip: [Redacted]

Start Date: 9/16/2025

Expiration Date: 11/21/2025

Date Last Updated: 9/30/2025 11:15:16 AM

Correspondence: **UPLOADS & FAXES**

EviCore Provider Portal Authorization Lookup's Summary Screen- Authorization "date span" explained



Example 2: Therapy Services

- The second example shows the case was received (start date) on 4/17/2026. It was approved on 4/21/2026. So, the **authorization date span** for therapy is **4/21/2026 through 7/20/2026 (90 days)**.

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Authorization Lookup

Authorization Number: [Redacted]
 Case Number: [Redacted]
 Patient Name: [Redacted]
 DOB: [Redacted]
 Status: [Redacted]
 P2P Status: [Redacted]

ALL POST DECISION OPTIONS

Referring Provider: [Redacted]
 Referring Provider NPI: [Redacted]
Approval Date: 4/21/2026 12:00:00 AM
 Visits Approved: 4
 Units Approved: 16
Service Description: THERAPEUTIC EXERCISES
 Site Name: [Redacted]
 Site NPI: [Redacted]
 Site Address: [Redacted]
 Site City: [Redacted]
 Site State: [Redacted]
 Site Zip: [Redacted]
Start Date: 4/17/2026
Expiration Date: 7/20/2026
 Date Last Updated: 4/18/2026 10:39:31 AM
 Correspondence: **UPLOADS & FAXES**

EviCore Provider Portal Authorization Lookup's Summary Screen- Authorization "date span" explained



Example 3: Surgical Services

- The third example shows the case was received (start date) on 4/09/2026. It was approved on 4/10/2026. So, the **authorization date span** for surgery is **4/10/2026 through 6/9/2026 (60 days)**.

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Authorization Lookup

Authorization Number: [REDACTED]

Case Number: [REDACTED] **P2P AVAILABILITY**

Patient Name: [REDACTED]

DOB: [REDACTED]

Status: [REDACTED]

P2P Status: [REDACTED]

Referring Provider: [REDACTED]

Referring Provider NPI: [REDACTED]

Approval Date: 4/10/2026 12:00:00 AM

Procedure Code: 63047

Units Requested: 1

Units Approved: 1

Service Description: **Laminectomy (Partial remo**

Site Name: [REDACTED]

Site NPI: [REDACTED]

Site Address: [REDACTED]

Site City: [REDACTED]

Site State: [REDACTED]

Site Zip: [REDACTED]

Start Date: 4/9/2026

Expiration Date: 6/9/2026

Date Last Updated: 4/10/2026 8:34:29 PM

Correspondence: **UPLOADS & FAXES**