

Quick Reference Guide

Line(s) of Business

- Commercial
- Medicaid
- Medicare

EviCore Provider Resources

Emblem GHI Provider Resources

Clinical Guidelines

<https://www.EviCore.com/provider/clinical-guidelines>

Clinical Worksheets

<https://www.EviCore.com/provider/online-forms>

Case Initiation

- **Online Portal (preferred):** <https://www.EviCore.com/>
- **Phone**
 - **Radiology and Cardiology:** 866.889.8056
 - **Radiation Therapy:** 866.889.8056

Authorization Updates (facility change, date extension, etc.): 866.889.8056

Clinical Consultations (Peer-to-Peer)

- **Web (www.EviCore.com):** Log in, then select “Authorization Lookup” to view availability.
- **Phone:** 866.889.8056

Check Case Status

EviCore Portal at www.EviCore.com: Log in, then select “Authorization Lookup.”

Additional Clinical

EviCore Portal at www.EviCore.com: Log in, select “Authorization Lookup,” then upload additional clinical.

Client and Provider Services Team

Visit: [EviCore.com/ECRM-Resources](https://www.EviCore.com/ECRM-Resources)

- Select “Register or Login”

EviCore Web Support

- **Visit:** [ECRM](https://www.EviCore.com/ECRM)
- **Phone:** 800.646.0418, option 2

Live Chat at www.EviCore.com