High Tech Radiology & Advanced Cardiac Imaging Prior Authorization Management

Provider Orientation Session for Johns Hopkins HealthCare

EviCore
By EVERNORTH

May 22, 2026 1

+Agenda

- Company Overview
- Clinical Approach
- Program Overview
- Submitting Requests
- Prior Authorization Outcomes & Special Considerations
- Reconsideration Options
- Provider Portal Overview
- Additional Provider Portal Features
- Provider Resources
- Q & A

EviCore
By EVERNORTH

Company Overview

EviCore
By EVERNORTH

+Medical Benefits Management (MBM)

Addressing the complexity of the healthcare system

10
Comprehensive
solutions

Evidence-based
clinical guidelines

5k+ employees,
including
1k+ clinicians

Advanced, innovative,
and intelligent
technology

EviCore
By EVERNORTH

Clinical Approach

EviCore
By EVERNORTH

+Evidence-Based Guidelines

The foundation of our solutions

- Dedicated pediatric guidelines
- Contributions from a panel of community physicians
- Experts associated with academic institutions
- Current clinical literature

Aligned with National Societies:

- American College of Cardiology
- American Heart Association
- American Society of Nuclear Cardiology
- Heart Rhythm Society
- American College of Radiology
- American Academy of Neurology
- American College of Chest Physicians
- American College of Rheumatology
- American Academy of Sleep Medicine
- American Urological Association
- National Comprehensive Cancer Network
- American Society for Radiation Oncology
- American Society of Clinical Oncology
- American Academy of Pediatrics
- American Society of Colon and Rectal Surgeons
- American Academy of Orthopedic Surgeons
- North American Spine Society
- American Association of Neurological Surgeons
- American College of Obstetricians and Gynecologists
- The Society of Maternal-Fetal Medicine

EviCore
By EVERNORTH

+Clinical Staffing – Multispecialty Expertise

Dedicated nursing and physician specialty teams for a wide range of solutions

- **Anesthesiology**
- **Cardiology**
- **Chiropractic**
- **Emergency Medicine**
- **Family Medicine**
  - Family Medicine / OMT
  - Public Health & General Preventative Medicine
- **Gastroenterology**
- **Internal Medicine**
  - Cardiovascular Disease
  - Critical Care Medicine
  - Endocrinology, Diabetes & Metabolism
  - Geriatric Medicine
  - Hematology
  - Hospice & Palliative Medicine
  - Medical Oncology
  - Pulmonary Disease
  - Rheumatology
  - Sleep Medicine
  - Sports Medicine
- **Medical Genetics**
- **Nuclear Medicine**
- **OB / GYN**
  - Maternal-Fetal Medicine
- **Oncology / Hematology**
- **Orthopedic Surgery**
- **Otolaryngology**
- **Pain Mgmt. / Interventional Pain**
- **Pathology**
  - Clinical Pathology
- **Pediatric**
  - Pediatric Cardiology
  - Pediatric Hematology-Oncology
- **Physical Medicine & Rehabilitation**
  - Pain Medicine
- **Physical Therapy**
- **Radiation Oncology**
- **Radiology**
  - Diagnostic Radiology
  - Neuroradiology
  - Radiation Oncology
  - Vascular & Interventional Radiology
- **Sleep Medicine**
- **Sports Medicine**
- **Surgery**
  - Cardiac
  - General
  - Neurological
  - Spine
  - Thoracic
  - Vascular
- **Urology**

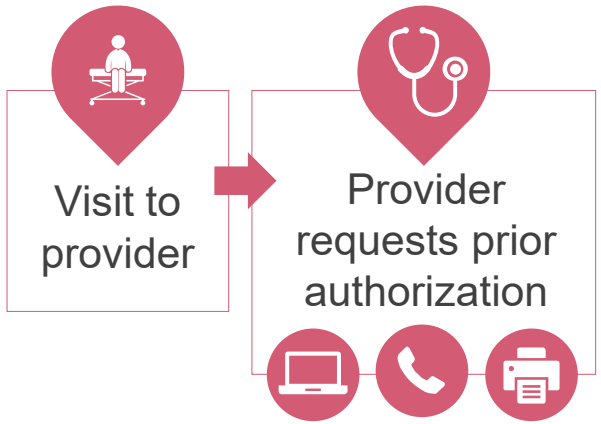
400+ medical directors

Covering **51** specialties

1k+ nurses

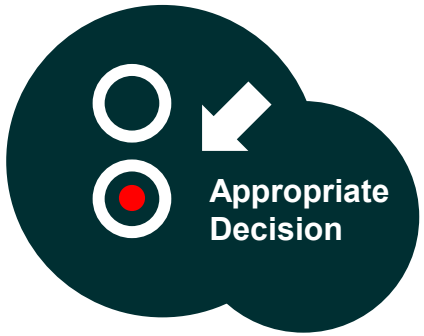
EviCore
By EVERNORTH

+Utilization Management – the Prior Authorization Process



Based on evidence-based guidelines, request is **Approved**.

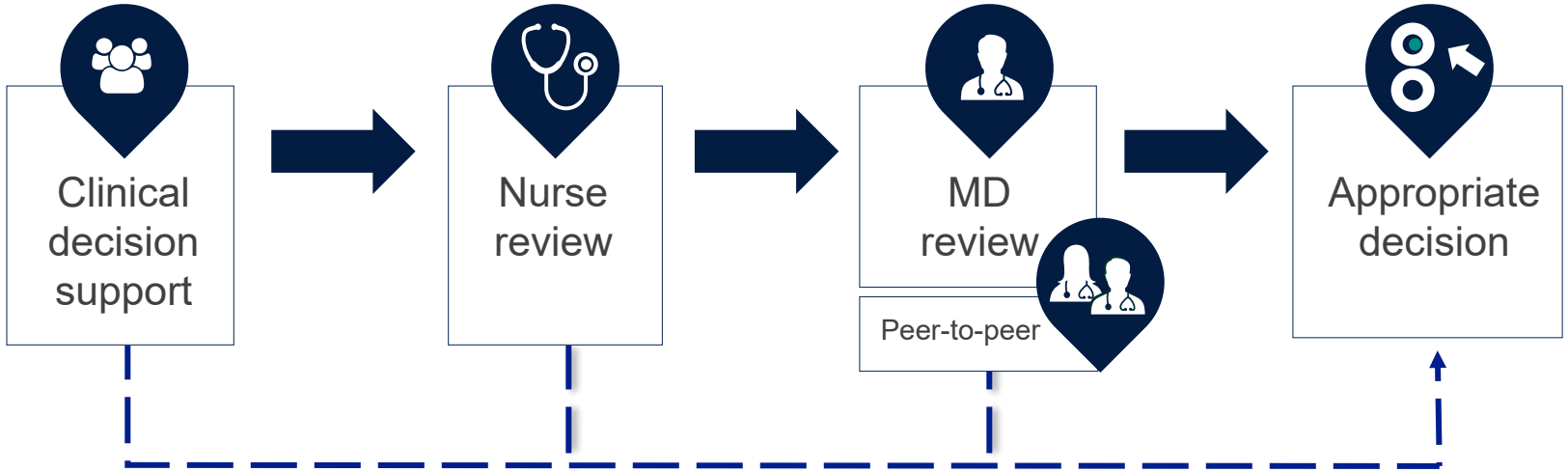
An **Approval Letter** will be issued with authorization information to both the provider (facsimile) and member (mailed).



Based on evidence-based guidelines, request is **Denied**.

A denial letter with clinical rational for the decision and appeal rights will be issued to both the provider and member.

Easy for Providers and staff



EviCore
By EVERNORTH

Program Overview

EviCore
By EVERNORTH

+Johns Hopkins HealthCare Prior Authorization Services

+eviCore healthcare (eviCore) will begin accepting prior authorization requests for radiology & cardiology services on December 14, 2020 for dates of service January 1, 2021 and after.

Prior authorization applies to the following services:	Prior authorization does **NOT** apply to services performed in:
• Outpatient	• Emergency Rooms
• Diagnostic	• Observation Services
• Elective / Non-emergent	• Inpatient Stays

Providers should verify member eligibility and benefits on the secured provider log-in section at: https://ehp.healthtrioconnect.com

EviCore
By EVERNORTH

+Applicable Memberships

Prior Authorization is required for Johns Hopkins HealthCare members who are enrolled in the following lines of business/programs:

Medicare	• Johns Hopkins Advantage MD
Medicaid	• Priority Partners

Note: eviCore will not manage prior authorizations for Johns Hopkins Employer Health Programs (EHP) or Johns Hopkins US Family Health Plan.

EviCore
By EVERNORTH

+ Radiology Solution

Covered Services:

+Advanced imaging services

- CT, CTA
- MRI, MRA
- PET, PET/CT
- Nuclear Medicine

To find a **complete list** of radiology Current Procedural Terminology (CPT) codes that **require prior authorization through eviCore**, please visit:

https://www.evicore.com/resources/healthplan/johnshopkinshealthcare

EviCore
By EVERNORTH

+Cardiology Solution

Covered Services:

+Advanced imaging and diagnostic services

- Cardiac Advanced Imaging; CT, MR, PET
- Nuclear Cardiology; includes Nuclear Stress Testing
- Echo Stress Testing
- Echocardiography
- Diagnostic Heart Catheterization

To find a **complete list** of cardiology Current Procedural Terminology (CPT) codes that **require prior authorization through eviCore**, please visit:
https://www.evicore.com/resources/healthplan/johnshopkinshealthcare

EviCore
By EVERNORTH

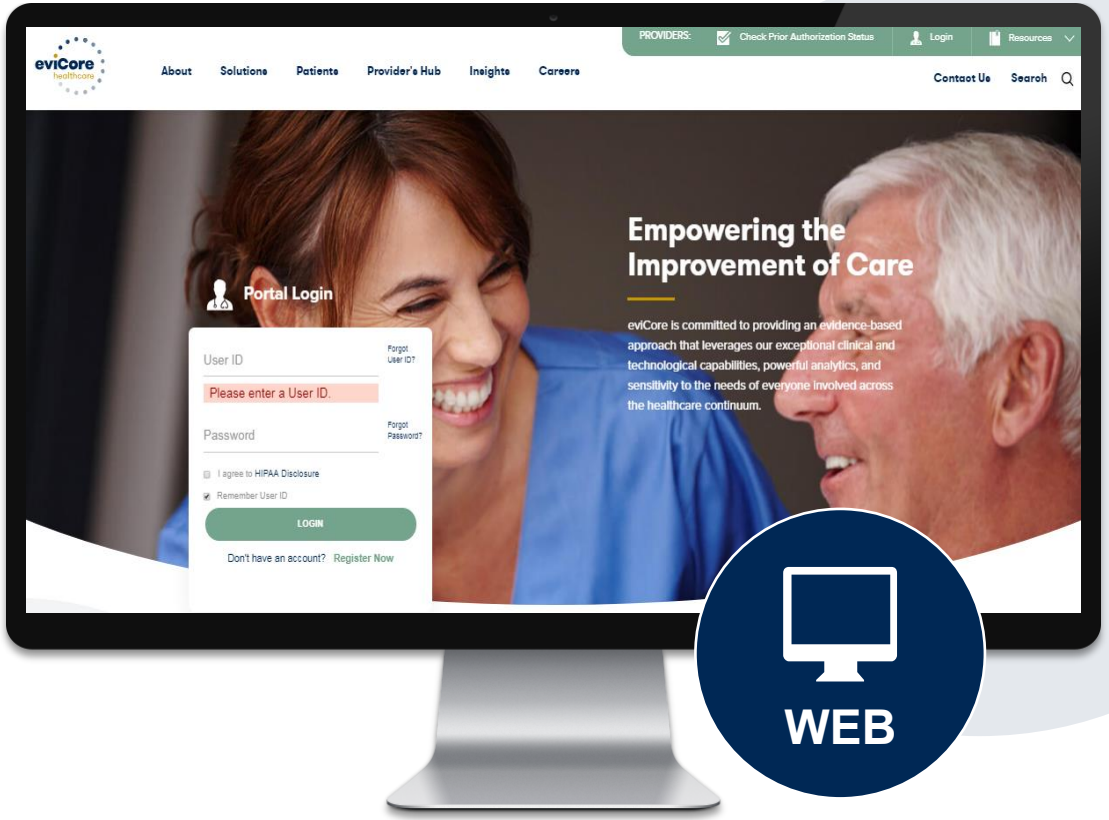
Submitting Requests

EviCore
By EVERNORTH

+Methods to Submit Prior Authorization Requests

Johns Hopkins HealthCare Provider Portal (preferred)

+The online portal on HealthLINK - HealthLINK portal for Priority Partners/Advantage MD patients or eviCore's portal - www.eviCore.com, are the quickest, most efficient ways to request prior authorization and check authorization status, and are available 24/7



Phone Number:
866-220-3071
Monday through Friday:
8 am – 7 pm EST

Fax Number:
800-540-2406
PA requests are accepted via fax and can be used to submit additional clinical information

EviCore
By EVERNORTH

+Benefits of Provider Portal

Did you know that most providers are already saving time submitting prior authorization requests online? The provider portal (HealthLINK) allows you to go from request to approval faster. Following are some benefits & features:

- Saves time: Quicker process than phone authorization requests
- Available 24/7: You can access the portal any time and any day
- Save your progress: If you need to step away, you can save your progress and resume later
- Upload additional clinical information: No need to fax in supporting clinical documentation, it can be uploaded on the portal to support a new request or when additional information is requested
- View and print determination information: Check case status in real-time
- Duplication feature: If you are submitting more than one prior authorization request, you can duplicate information to expedite submittals

EviCore
By EVERNORTH

+Keys to Successful Prior Authorizations

To obtain prior authorization on the very first submission, the provider submitting the request will need to gather four categories of information:

1. Member
- ID
- Member name
- Date of birth (DOB)

2. Referring (Ordering) Physician
- Physician name
- National provider identifier (NPI)
- Phone & fax number

4. Supporting Clinical
- Pertinent clinical information to substantiate medical necessity for the requested service
- CPT/HCPCS Code(s)
- Diagnosis Code(s)
- Previous test results

3. Rendering Facility
- Facility name
- Address
- National provider identifier (NPI)
- Tax identification number (TIN)
- Phone & fax number

EviCore
By EVERNORTH

+Insufficient Clinical – Additional Documentation Needed

Additional Documentation to Support Medical Necessity

+If all required pieces of documentation are not received, or are insufficient for eviCore to reach a determination, the following will occur:

A Hold Letter will be faxed to the Requesting Provider requesting additional documentation

To ensure that a determination is completed within the designated timeframe for each LOB, the case will remain on hold as follows:

- Medicare: 1 calendar day
- Medicaid: 8 calendar days

The Provider must submit the additional information to eviCore

Requested information must be received within the timeframe as specified in the Hold Letter.

eviCore will review the additional documentation and reach a determination

Determination will be completed within 1 business day

EviCore
By EVERNORTH

Prior Authorization Outcomes & Special Considerations

EviCore
By EVERNORTH

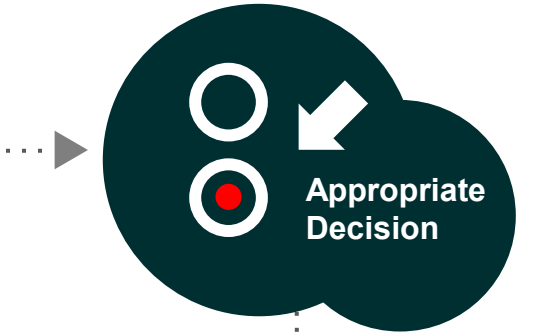
+Prior Authorization Approval

Approved Requests

- Standard requests are processed within 2 business days after receipt of all necessary clinical information, but no later than 14 calendar days from the date of the initial request
- Authorizations are valid for 45 days from the request date
- Authorization letters will be faxed to the ordering physician & rendering
- When initiating a case on the web you can receive e-notifications when a determination is made
- Members will receive a letter by mail
- Approval information can be printed on demand from the web portal

EviCore
By EVERNORTH

+When a Request is Determined as Inappropriate



Based on evidence-based guidelines, request is determined as **inappropriate**.

A denial letter with the rationale for the decision and the appeal rights will be issued to both the provider and member.

EviCore
By EVERNORTH

Special Circumstances

+Retrospective (Retro) Authorization Requests

- Must be submitted within 180 business days from the date of services
- Retro requests submitted beyond this timeframe will be administratively denied
- Reviewed for **clinical urgency** and medical necessity
- Retro requests are processed within 30 calendar days
- When authorized, the start date will be the submitted date of service

+Urgent Prior Authorization Requests

- eviCore uses the NCQA/URAC definition of **urgent**: when a delay in decision-making may seriously jeopardize the life or health of the member
- Can be initiated on provider portal or by phone
- Urgent request will be reviewed within 72 hours

EviCore
By EVERNORTH

Special Circumstances cont.

+Alternative Recommendation

- An alternative recommendation may be offered, based on eviCore's evidence-based clinical guidelines
- The ordering provider can either accept the alternative recommendation or request a reconsideration for the original request

+Authorization Update

- If updates are needed on an existing authorization, you can contact eviCore by phone
- If the authorization is not updated and a different facility location or CPT code is submitted on the claim, it may result in a claim denial

EviCore
By EVERNORTH

Reconsideration Options

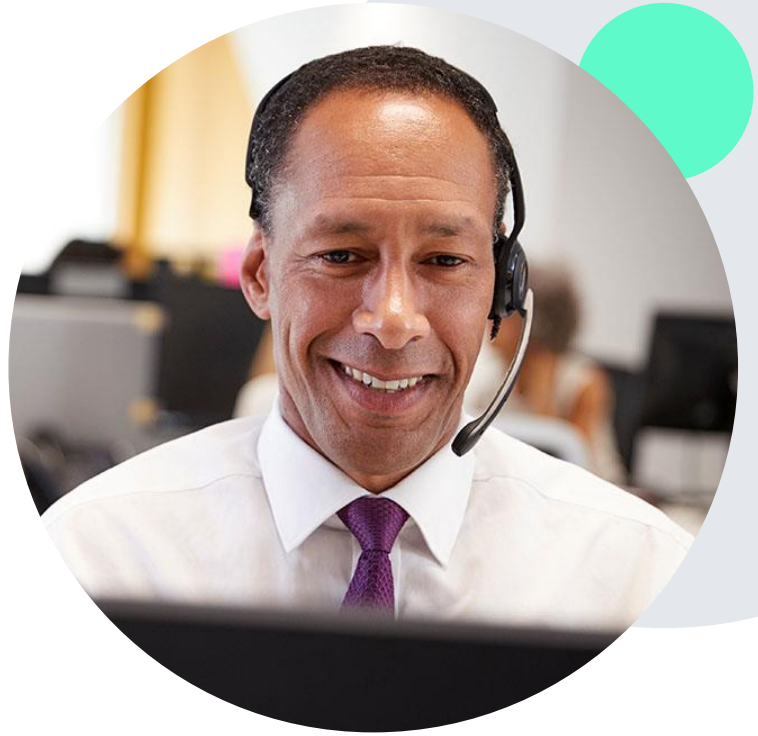
EviCore
By EVERNORTH

Post-Decision Options

My case has been denied. What's next?

- Providers are often able to utilize post-decision activity to secure case review for overturn consideration

- Your determination letter is the best immediate source of information to assess what options exist on a case that has been denied. You can also call us at 866-220-3071 to speak to an agent who can provide available option(s) and instruction on how to proceed.



EviCore
By EVERNORTH

Post-Decision Options: Priority Partners Members

My case has been denied. What's next?

Reconsiderations

- Providers and/or staff can request a reconsideration review
- Reconsiderations must be requested within 3 business days from the determination date
- eviCore has 5 calendar days after receipt of clinical information to complete the determination
- Reconsiderations can be requested in writing or verbally via a Clinical Consultation with an eviCore physician

Appeals

- eviCore will process pre-service appeals for Priority Partners
- A denial letter with the rationale for the decision and pre-service appeal rights will be mailed to the member and faxed to the ordering provider.
- Appeal requests must be submitted to eviCore within 60 calendar days from the initial determination
- Appeal requests can be submitted in writing or verbally via a Clinical Consultation with an eviCore physician
- All clinical information and the prior authorization request will be reviewed by a physician other than the physician who made the initial determination
- A written notice of the appeal decision will be mailed to the member and faxed to the ordering provider
- Post-service appeals will be processed by Priority Partners

EviCore
By EVERNORTH

Pre-Decision Options: Advantage MD Members

I've received a request for additional clinical information. What's next?

Submission of Additional Clinical Information

- eviCore will notify providers telephonically and in writing before a denial decision is issued on Medicare cases
- You can submit additional clinical information to eviCore for consideration per the instructions received
- Additional clinical information must be submitted to eviCore in advance of the due date referenced

Pre-Decision Clinical Consultation

- Providers can choose to request a Pre-Decision Clinical Consultation instead of submitting additional clinical information
- The Pre-Decision Clinical Consultation must occur prior to the due date referenced
- If additional information was submitted, we proceed with our determination and are not obligated to hold the case for a Pre-Decision Clinical Consultation, even if the due date has not yet lapsed

EviCore
By EVERNORTH

Post-Decision Options: Advantage MD Members

My case has been denied. What's next?

Clinical Consultation

- Providers can request a Clinical Consultation with an eviCore physician to better understand the reason for denial
- Once a denial decision has been made, however, the decision cannot be overturned via Clinical Consultation

Reconsideration

- Medicare cases do not include a Reconsideration option

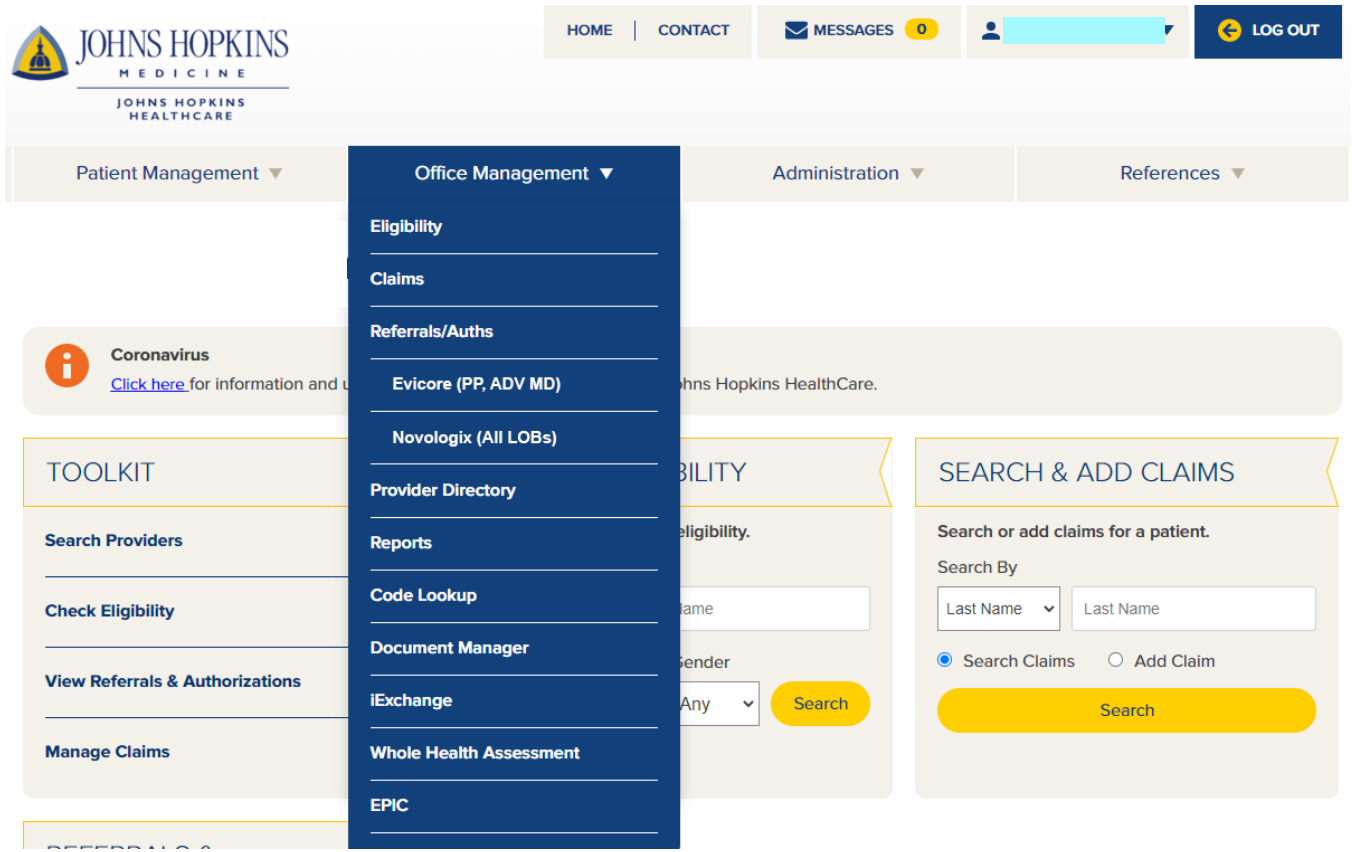
- eviCore will not process pre-service member appeals, please follow JH Advantage MD process
- Only members have appeal rights. A denial letter with the rationale for the decision and appeal rights will be issued to the member.
- A denial letter with the rationale for the decision and post-service payment dispute rights will be issued to the provider.

EviCore
By EVERNORTH

Provider Portal Overview

EviCore
By EVERNORTH

+Single-Sign On Experience

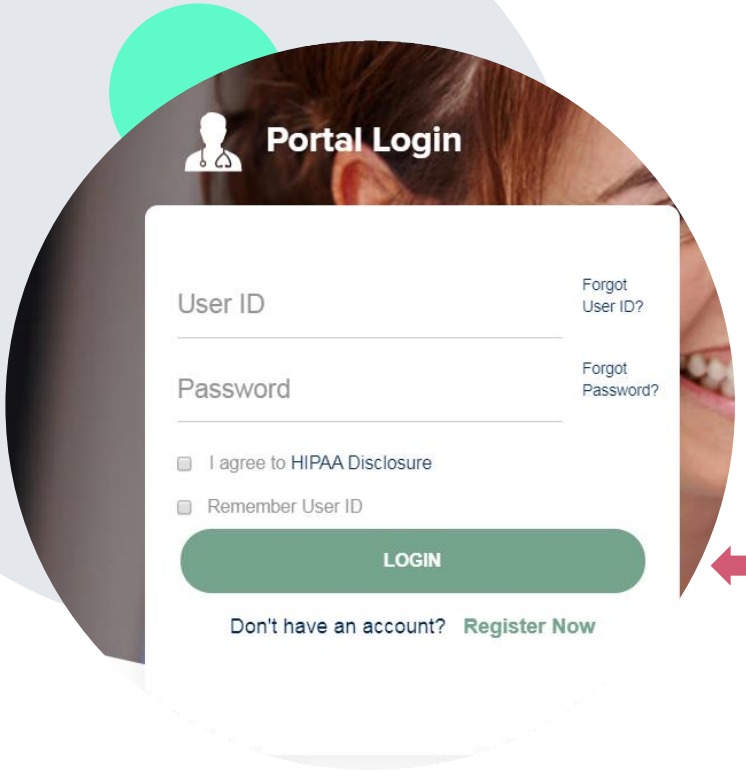


[HealthLINK portal for Priority Partners/Advantage MD patients]

- Providers can access the eviCore portal from **HealthLINK**
- To access the eviCore portal, click on **Office Management,** then select **eviCore** in the dropdown.

EviCore
By EVERNORTH

+eviCore healthcare Website



Visit www.evicore.com

+Already a user?

+If you already have access to eviCore's online portal, simply log-in with your

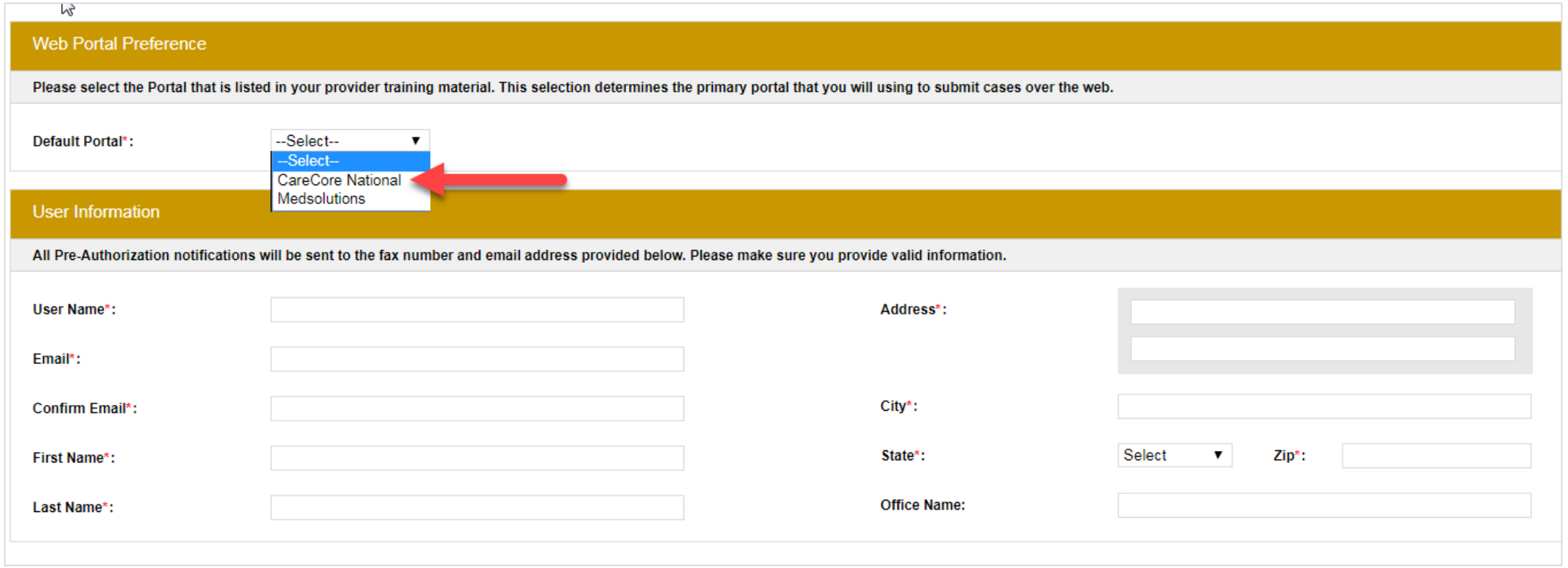
+User ID and Password and begin submitting requests in real-time!

Don't have an account?

Click "Register Now" and provide the necessary information to receive access today!

EviCore
By EVERNORTH

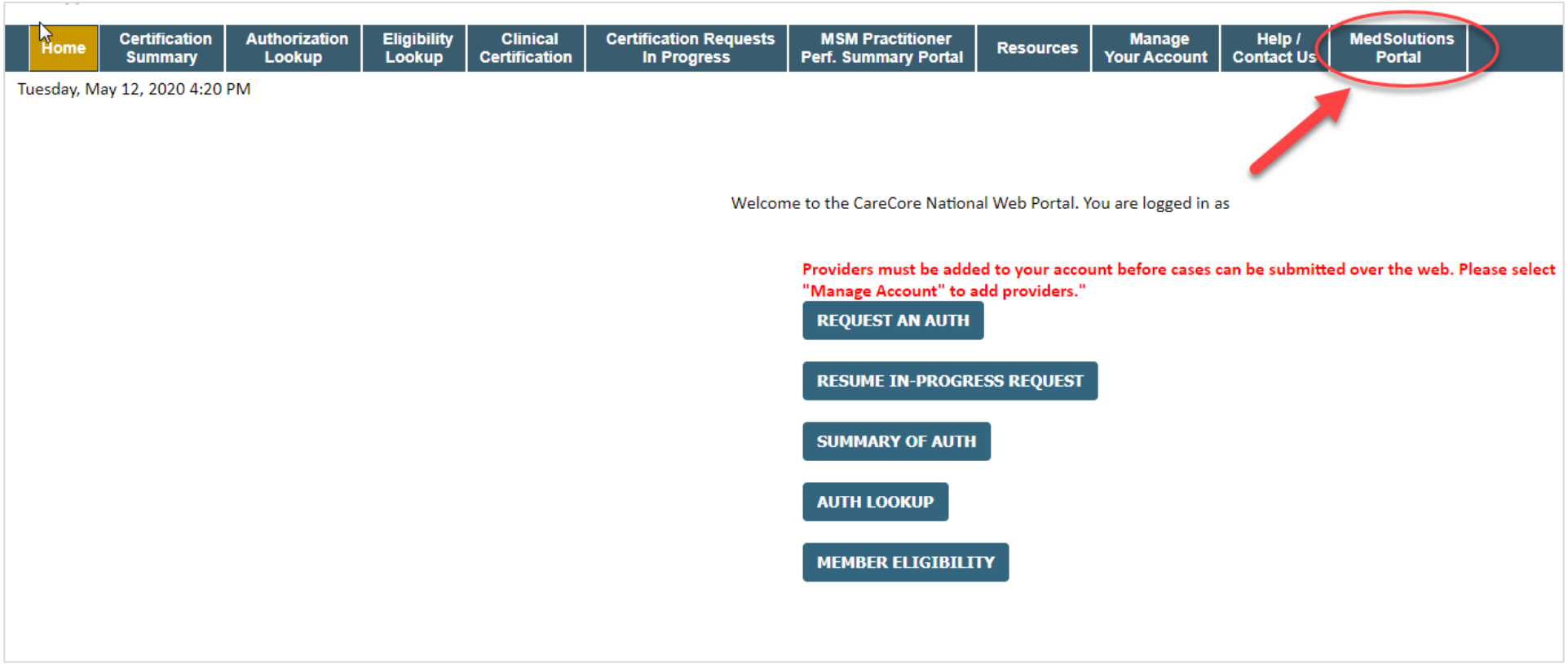
+Creating An Account



- Select **CareCore National** as the Default Portal, complete the User Information section in full, and **Submit Registration.**
- You will immediately be sent an email with a link to create a password. Once you have created a password, you will be redirected to the log-in page.

EviCore
By EVERNORTH

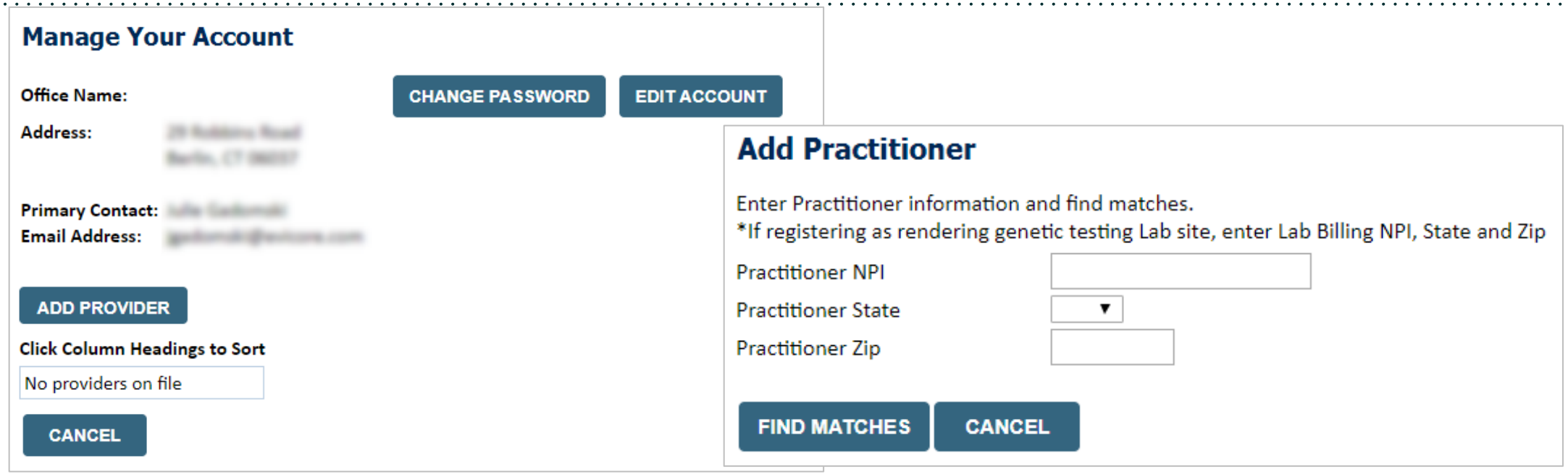
+Welcome Screen



Note: You can access the **MedSolutions Portal** at any time without having to provide additional log-in information. Click the MedSolutions Portal on the top-right corner to seamlessly toggle back and forth between the two portals.

EviCore
By EVERNORTH

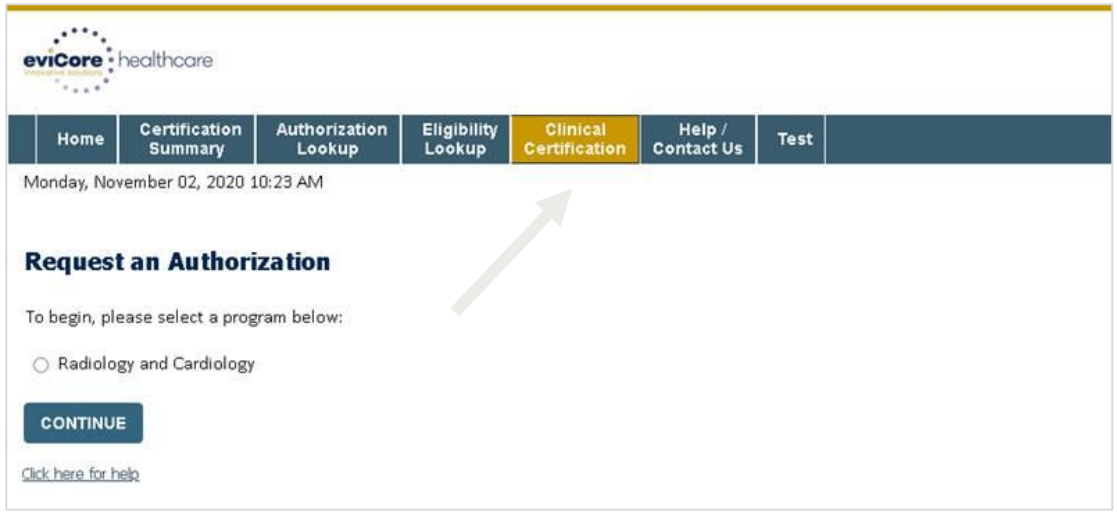
+Add Practitioners

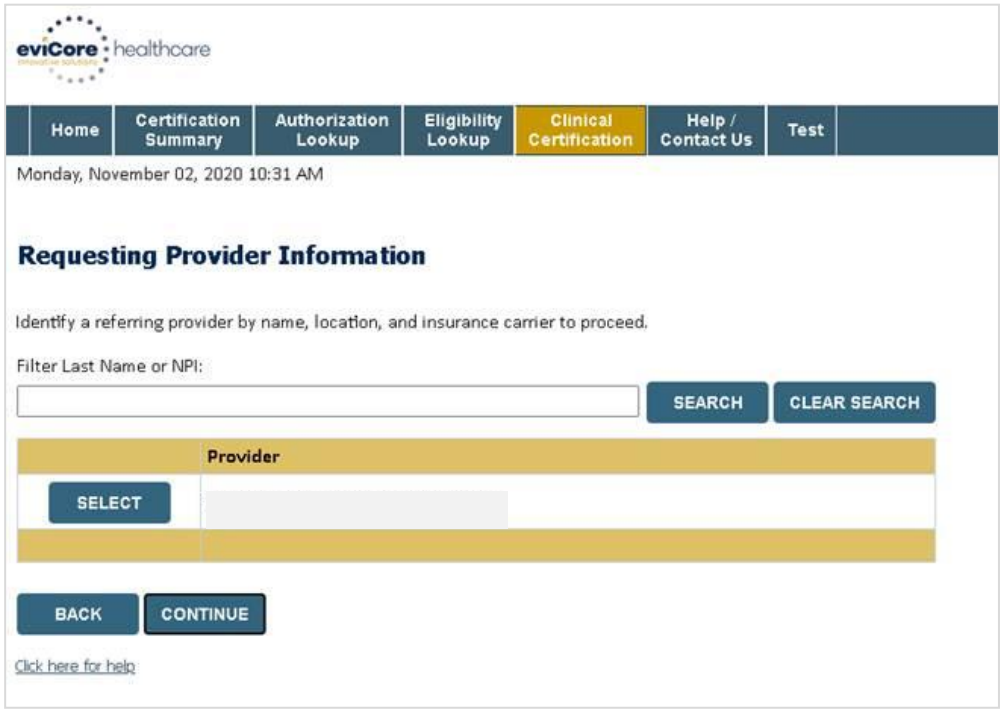


- Select the "**Manage Your Account**" tab, then the **Add Provider**
- Enter the NPI, state, and zip code to search for the provider
- Select the matching record based upon your search criteria
- Once you have selected a practitioner, your registration will be complete
- You can also click "**Add Another Practitioner**" to add another provider to your account
- You can access the "**Manage Your Account**" at any time to make any necessary updates or changes

EviCore
By EVERNORTH

+Initiating a Case

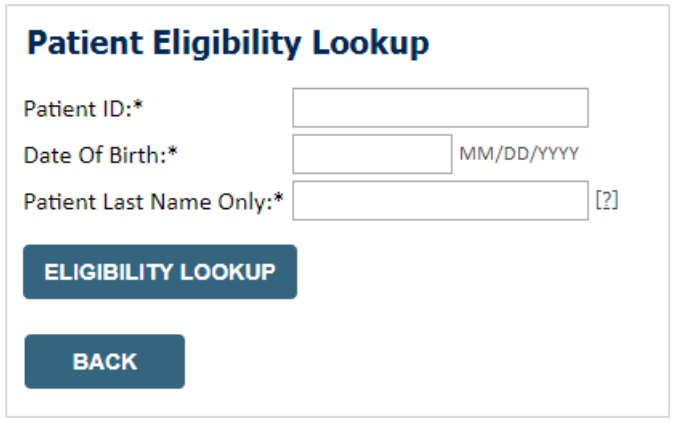


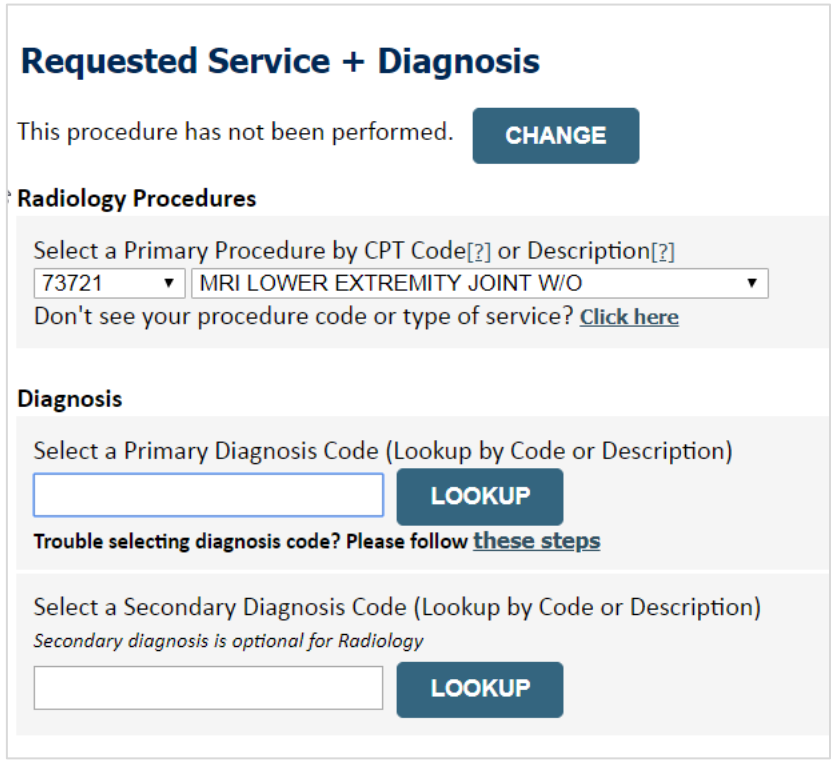


- Choose Clinical Certification to begin a new request
- Select the appropriate program – Radiology and Cardiology
- “Requesting Provider Information” will populate based on your entry in the Johns Hopkins HealthCare portal

EviCore
By EVERNORTH

+Member & Request Information

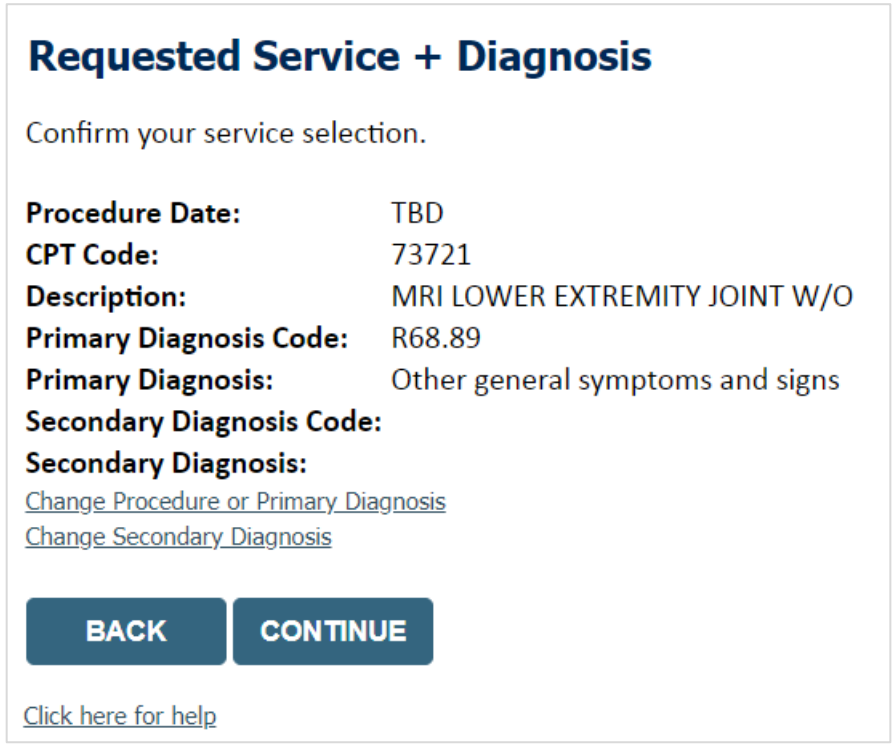




- Enter the member information, including the patient ID number, date of birth, and last name. Click Eligibility Lookup
- Next screen you can enter CPT code & diagnosis code

EviCore
By EVERNORTH

+Verify Service Selection

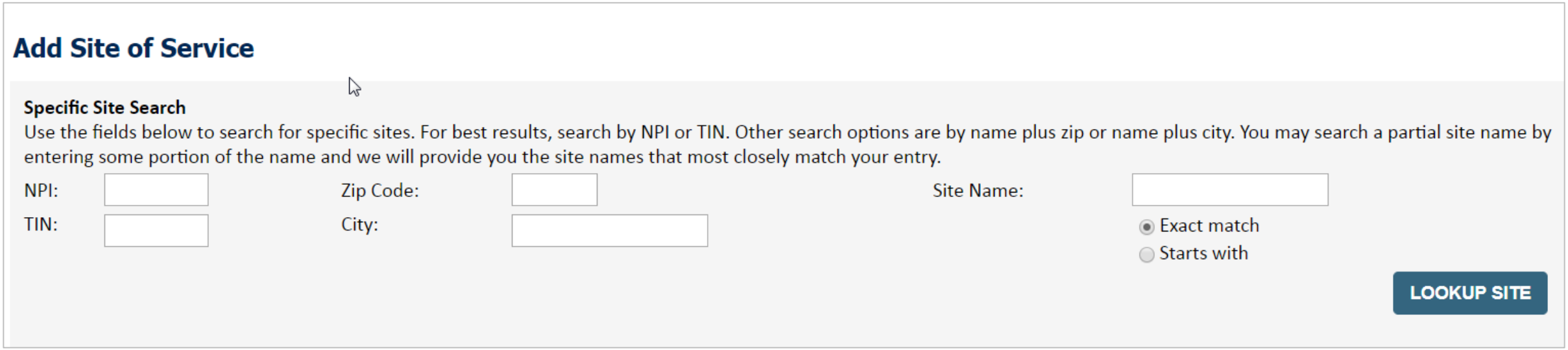


- Verify requested service & diagnosis
- Edit any information if needed by selecting Change Procedure or Primary Diagnosis
- Click continue to confirm your selection

EviCore
By EVERNORTH

+Site Selection

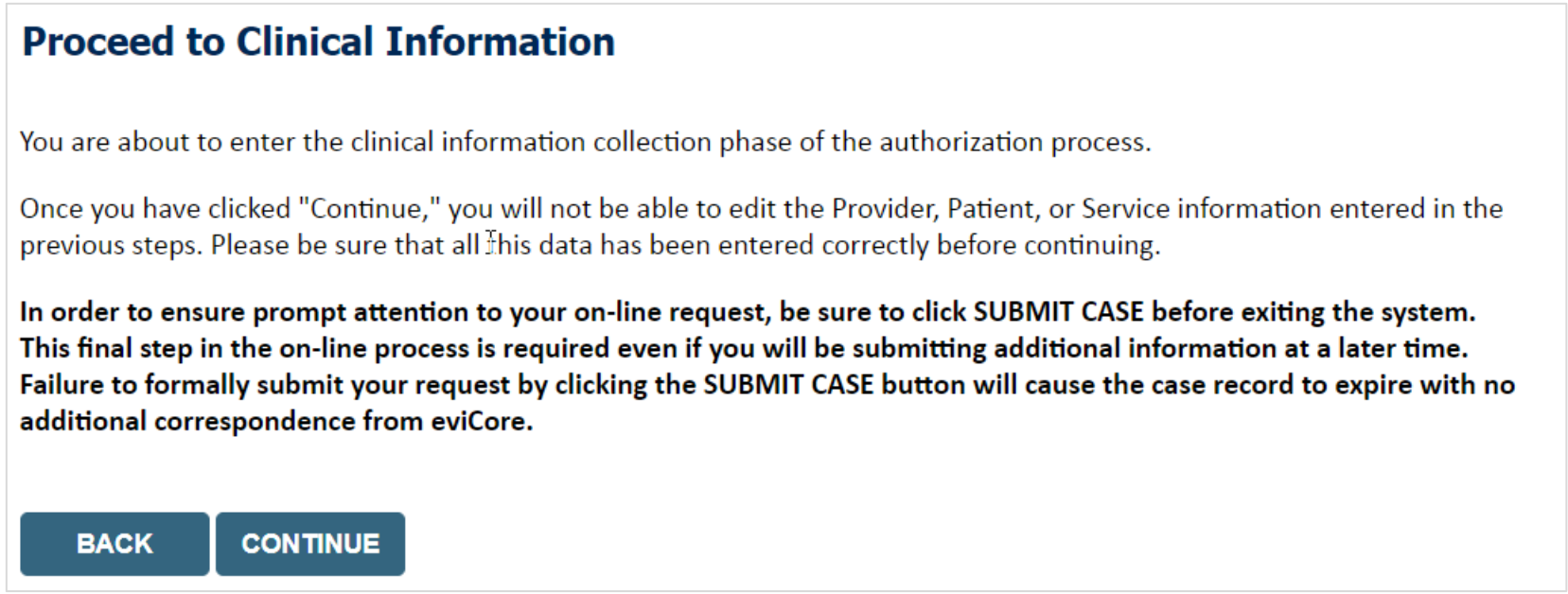
Start by searching NPI or TIN for the site where the procedure will be performed. You can search by any fields listed. Searching with NPI, TIN, and zip code is the most efficient.



- **Select the specific site where the testing/treatment will be performed.**

EviCore
By EVERNORTH

+Clinical Certification



- **Verify that all information is entered and make any changes needed**
- **<u>You will not have the opportunity to make changes after this point</u>**

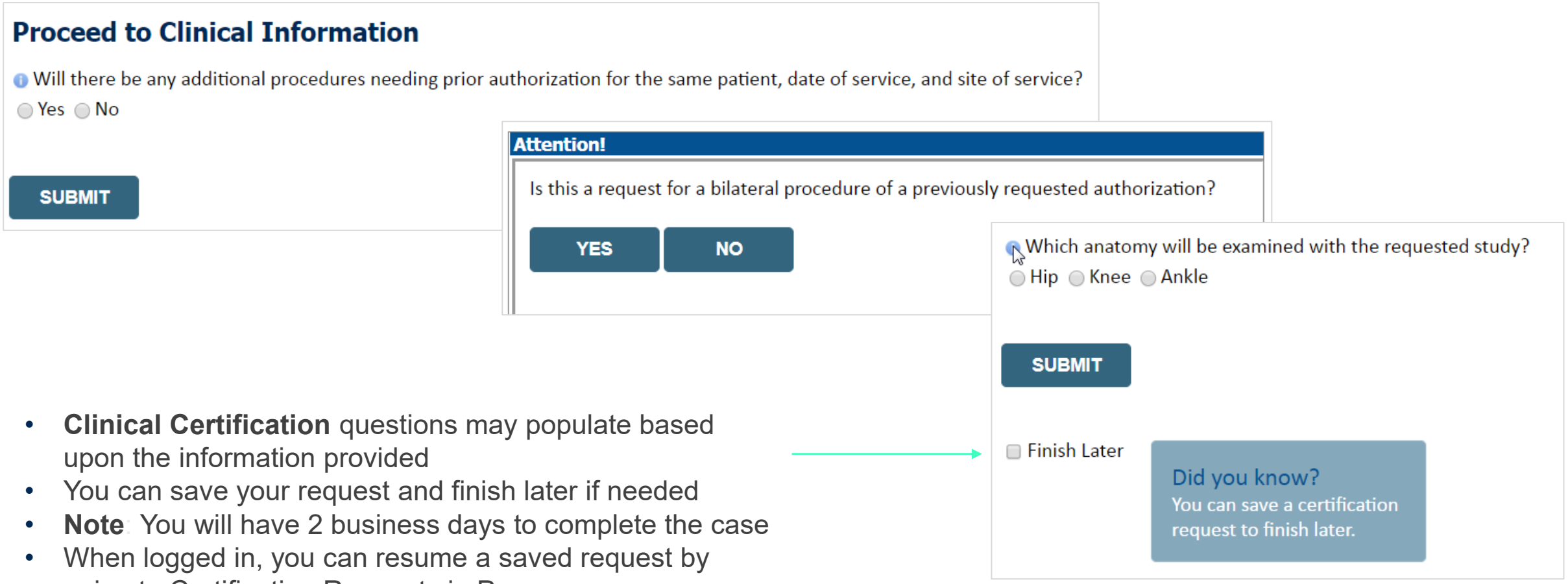
EviCore
By EVERNORTH

+Standard or Urgent Request?

- If your request is urgent select **No**
- When a request is submitted as Urgent, you will be required to upload relevant clinical information
- If the case is standard select **Yes**
- You can upload up to FIVE documents in .doc, .docx, or .pdf format
- Your case will only be considered Urgent if there is a successful upload

EviCore
By EVERNORTH

+Proceed to Clinical Information – Example of Questions

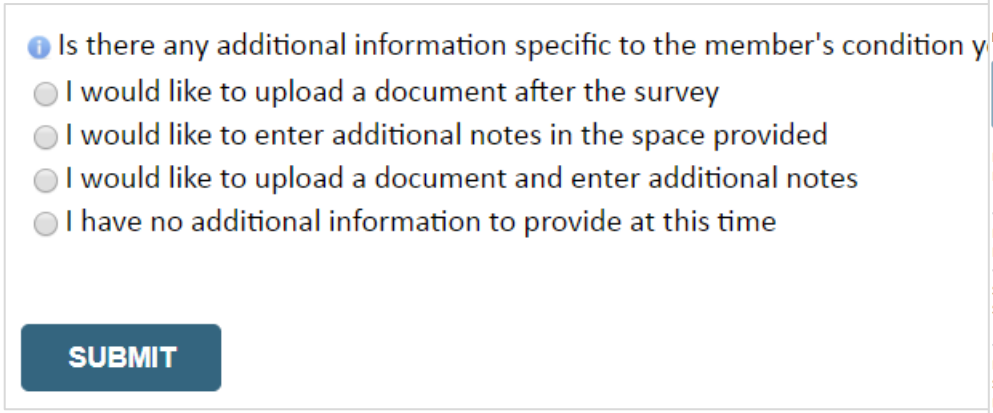


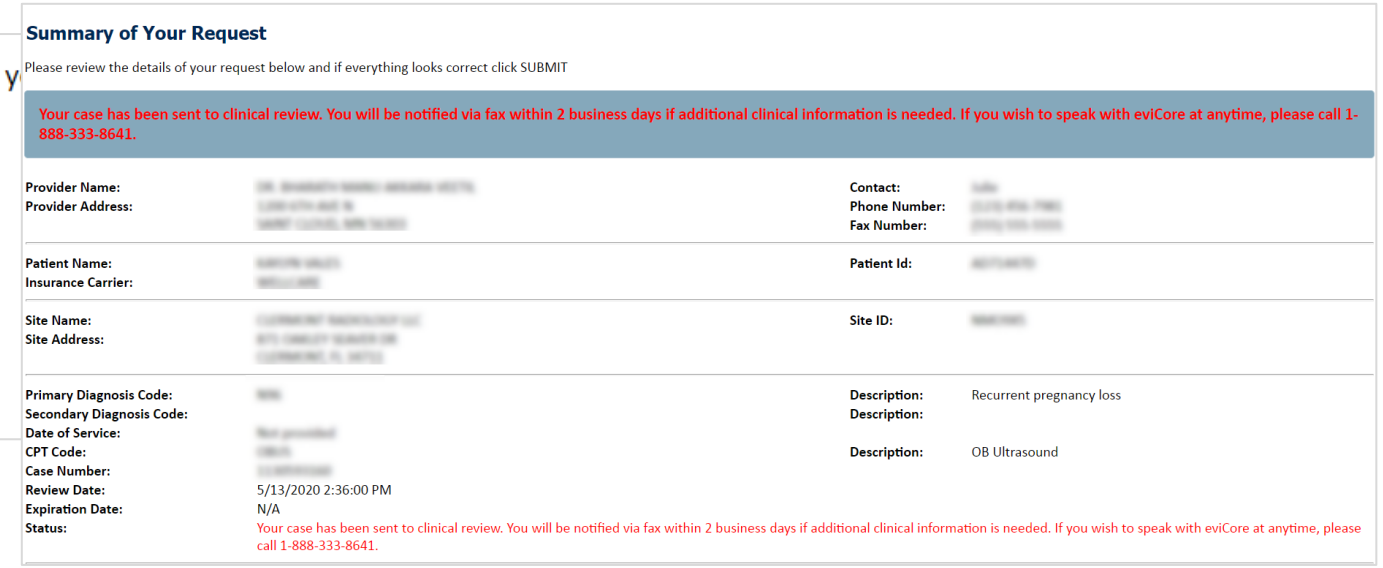
- **Clinical Certification** questions may populate based upon the information provided
- You can save your request and finish later if needed
- **Note**: You will have 2 business days to complete the case
- When logged in, you can resume a saved request by going to Certification Requests in Progress

EviCore
By EVERNORTH

+Next Step: Criteria not met

+If criteria are not met based on clinical questions, you will receive a similar request for additional info:





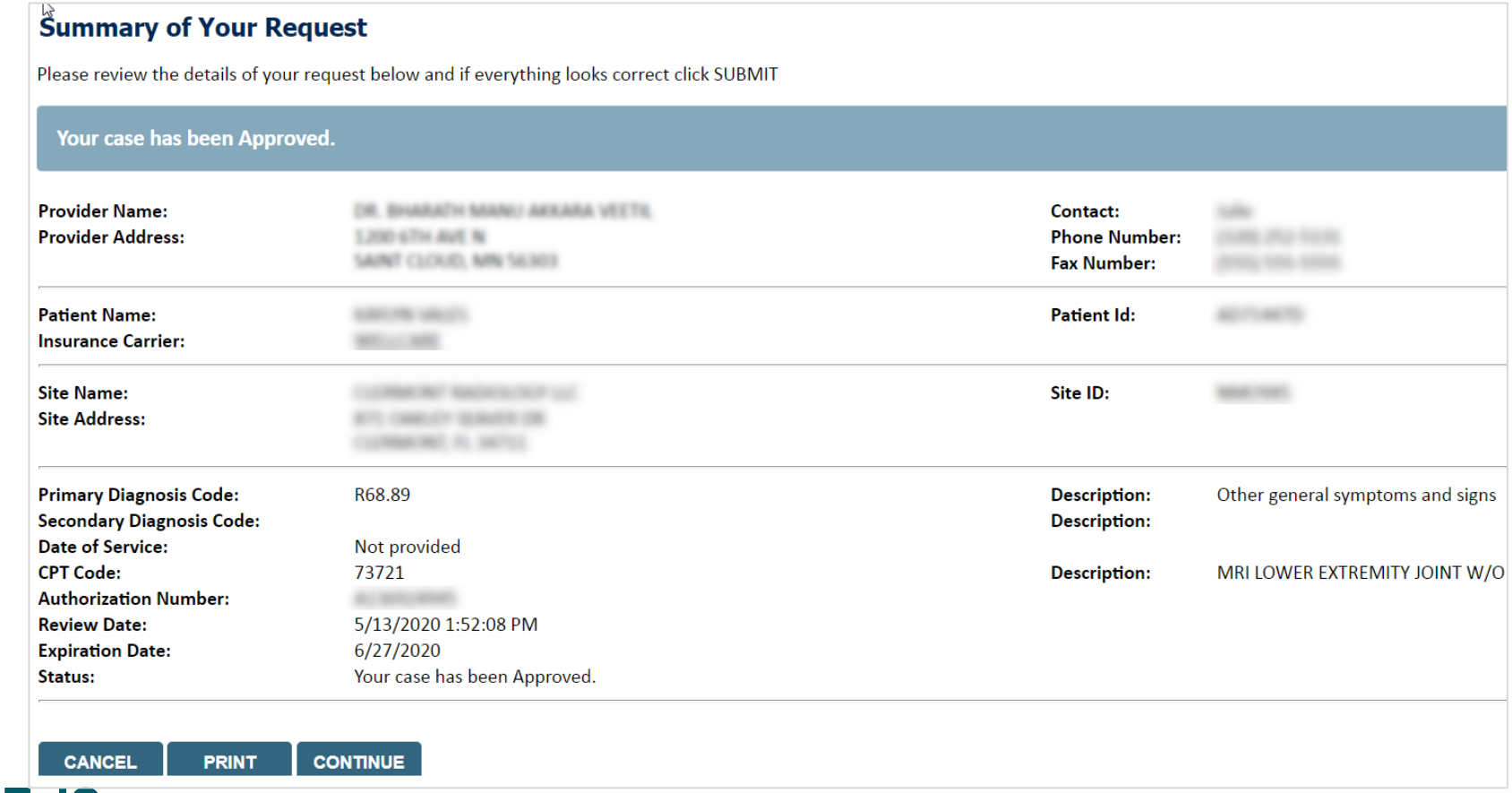
Tips:

- Upload clinical notes on the portal, to avoid any delays (e.g., by faxing)
- Enter additional notes in the space provided only when necessary
- Additional information uploaded to the case will be sent for clinical review
- Print-out a summary of the request that includes the case # and indicates ‘Your case has been sent to clinical review’

EviCore
By EVERNORTH

+Criteria Met

+If your request is authorized during the initial submission, you can print the summary of the request for your records.



Summary of Your Request

Please review the details of your request below and if everything looks correct click SUBMIT

Your case has been Approved.

Provider Name:	[redacted]	**Contact:**	[redacted]
Provider Address:	[redacted]	**Phone Number:**	[redacted]
		Fax Number:	[redacted]
Patient Name:	[redacted]	**Patient Id:**	[redacted]
Insurance Carrier:	[redacted]		
Site Name:	[redacted]	**Site ID:**	[redacted]
Site Address:	[redacted]		
Primary Diagnosis Code:	R68.89	**Description:**	Other general symptoms and signs
Secondary Diagnosis Code:		**Description:**	
Date of Service:	Not provided		
CPT Code:	73721	**Description:**	MRI LOWER EXTREMITY JOINT W/O
Authorization Number:	[redacted]		
Review Date:	5/13/2020 1:52:08 PM		
Expiration Date:	6/27/2020		
Status:	Your case has been Approved.		

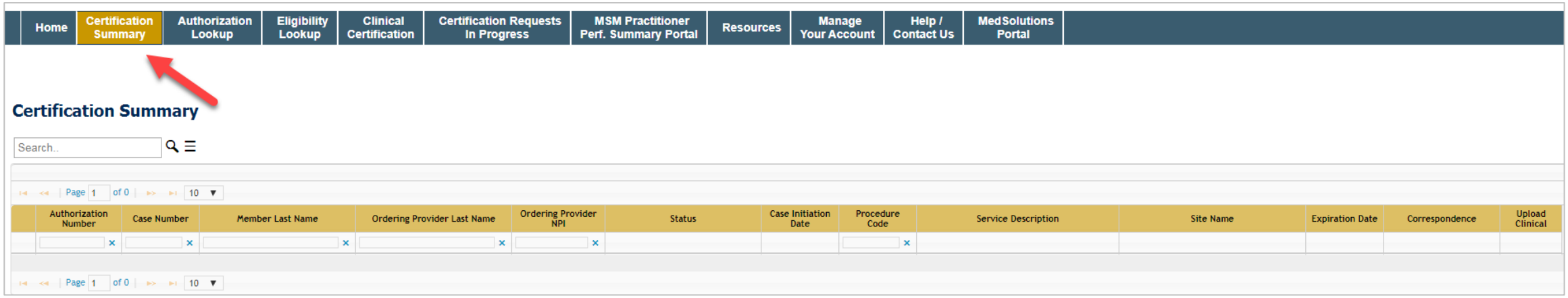
CANCEL PRINT CONTINUE

EviCore
By EVERNORTH

Additional Provider Portal Features

EviCore
By EVERNORTH

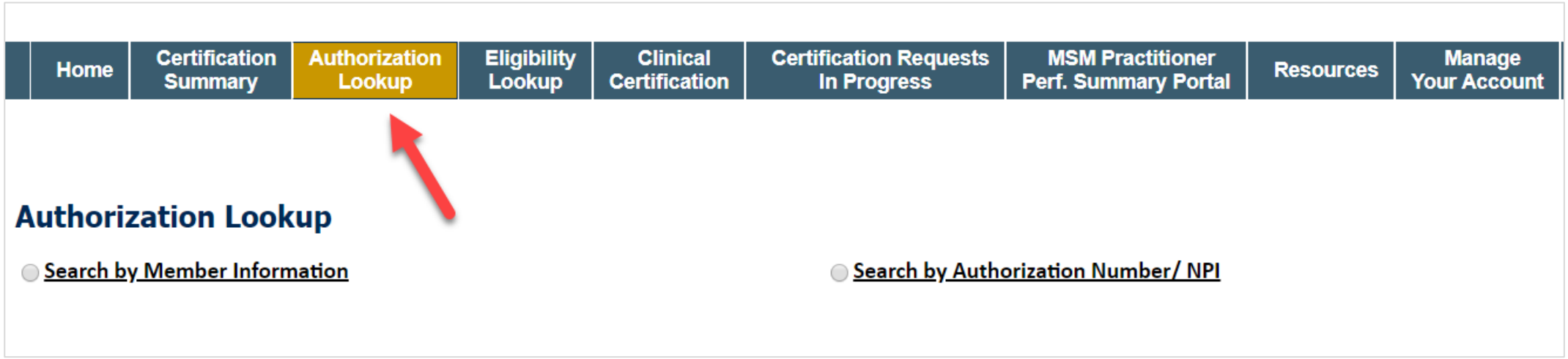
+Certification Summary



- Certification Summary tab allows you to track recently submitted cases
- The work list can also be filtered

EviCore
By EVERNORTH

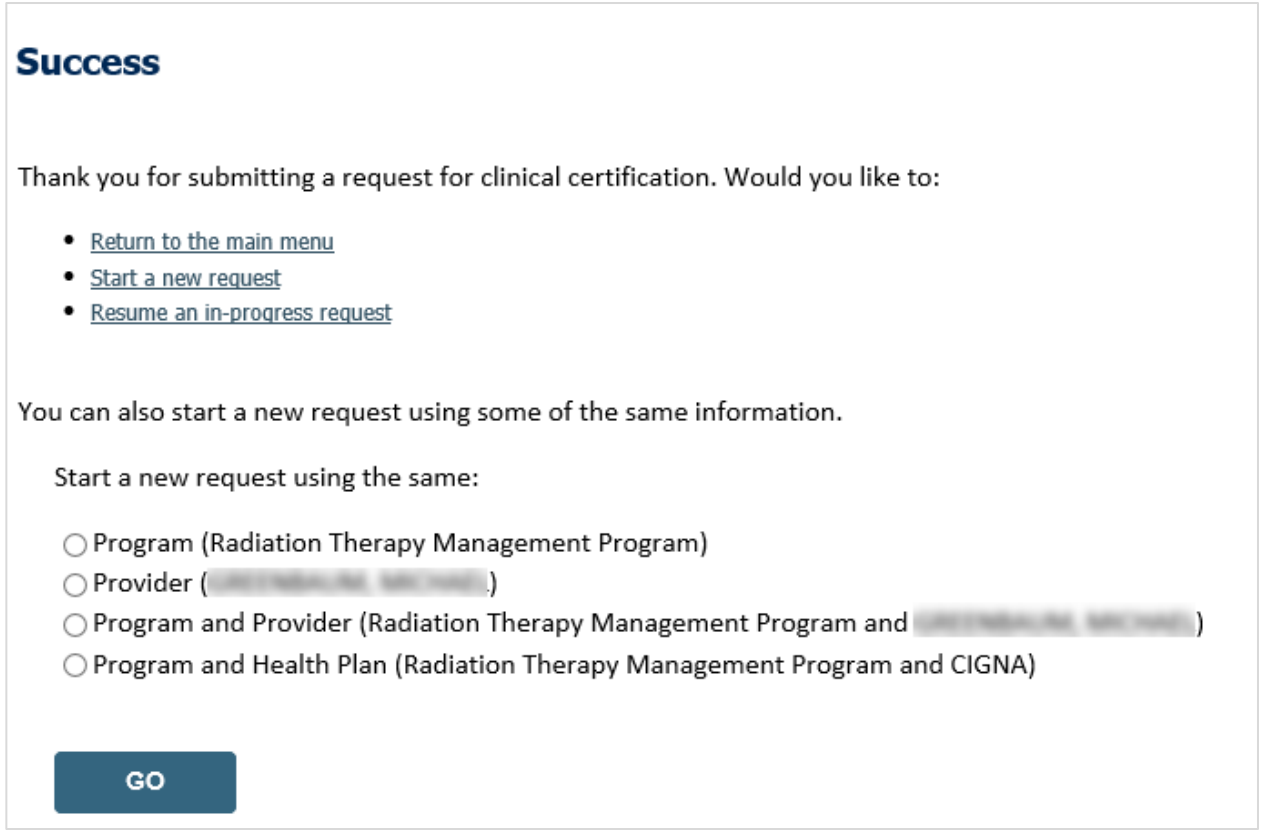
+Authorization Lookup



- You can look-up authorization status on the portal
- Search by member information OR
- Search by authorization number with ordering NPI
- View and print any correspondence

EviCore
By EVERNORTH

Duplication Feature



- Duplicate feature allows you to start a new request using same information
- Eliminates entering duplicate information
- Time saver!

EviCore
By EVERNORTH

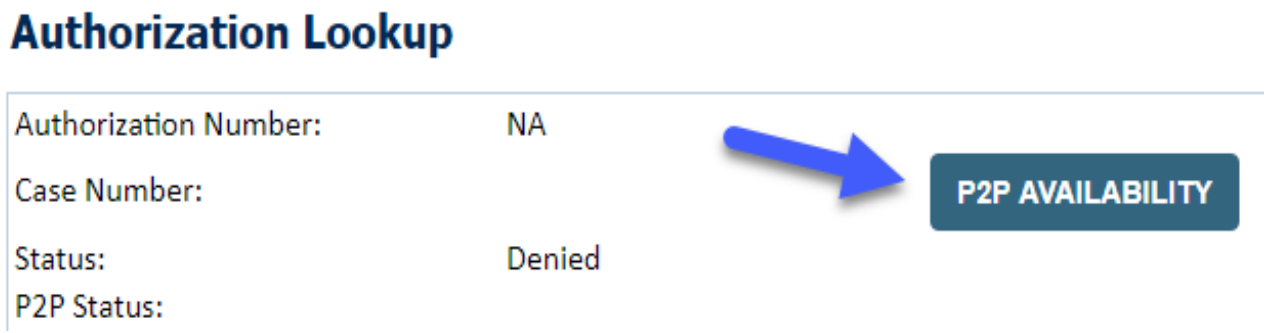
+How to schedule a Peer to Peer Request

+Log into your account at https://ehp.healthtrioconnect.com or www.eviCore.com

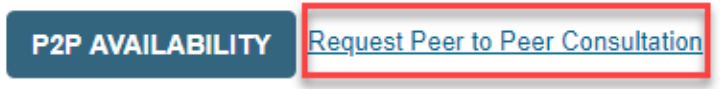
- Perform Authorization Lookup to determine the status of your request.

+

- Click on the “P2P Availability” button to determine if your case is eligible for a Peer to Peer conversation:



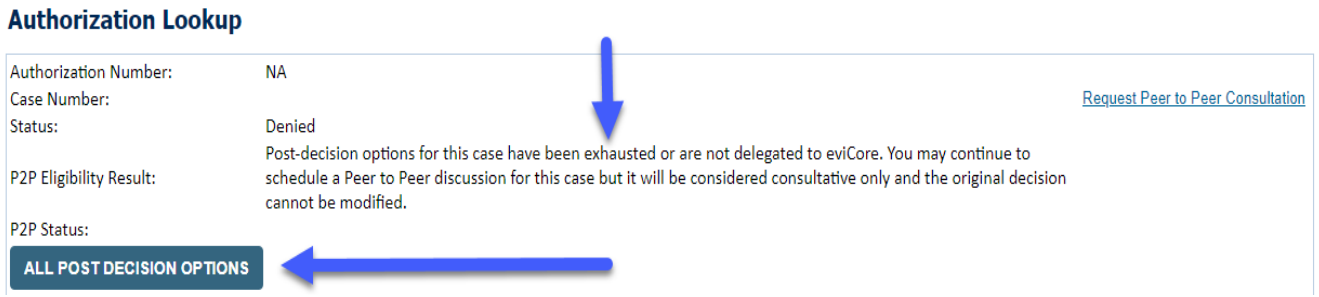
- If your case is eligible for a Peer to Peer conversation, a link will display allowing you to proceed to scheduling without any additional messaging.



EviCore
By EVERNORTH

+How to schedule a Peer to Peer Request

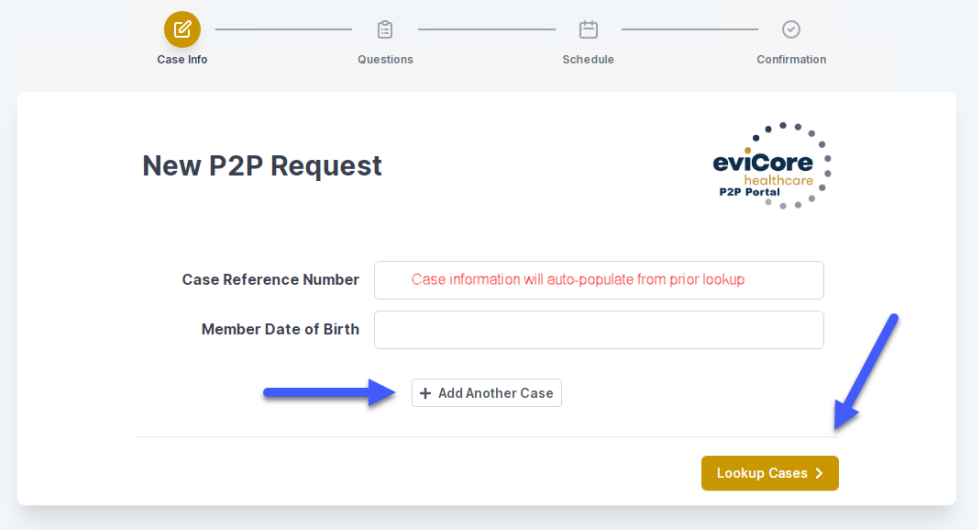
Pay attention to any messaging that displays. In some instances, a Peer to Peer conversation is allowed, but the case decision cannot be changed. When this happens, you can still request a Consultative Only Peer to Peer. You may also click on the “All Post Decision Options” button to learn what other action may be taken.



Once the “Request Peer to Peer Consultation” link is selected, you will be transferred to our scheduling software via a new browser window.

EviCore
By EVERNORTH

+How to Schedule a Peer to Peer Request



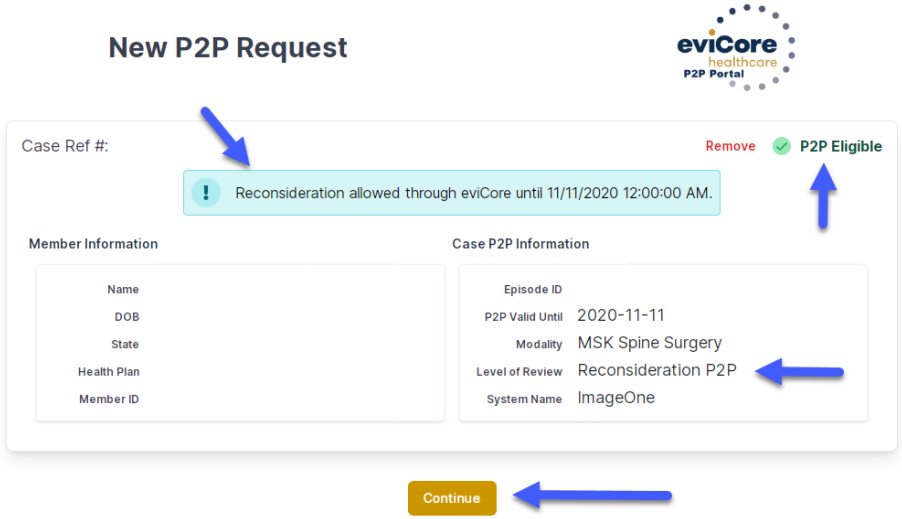
+Upon first login, you will be asked to confirm your default time zone.

+You will be presented with the Case Number and Member Date of Birth (DOB) for the case you just looked up.

+You can add another case for the same Peer to Peer appointment request by selecting “Add Another Case”

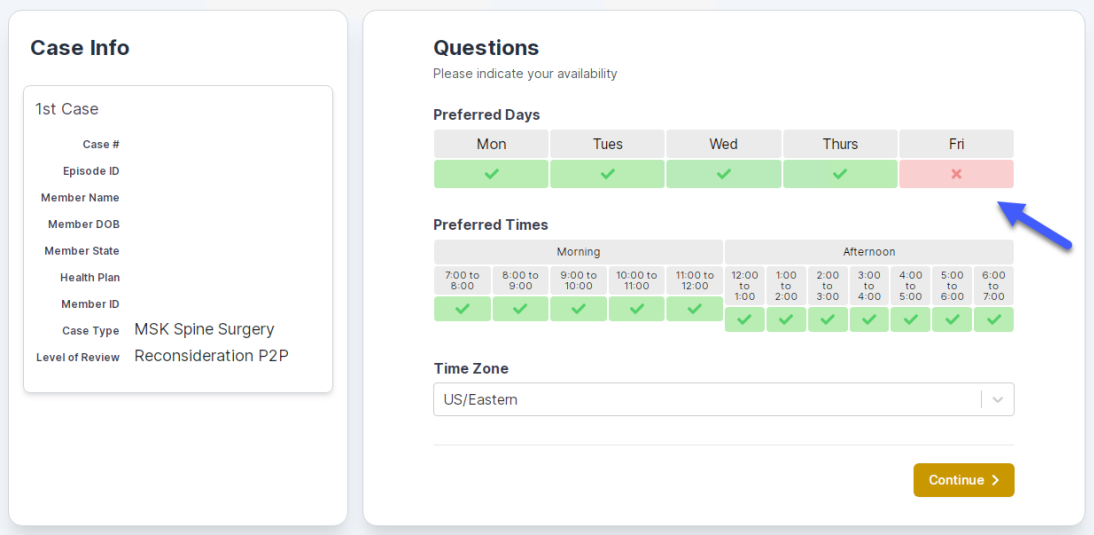
+To proceed, select “Lookup Cases”

+You will receive a confirmation screen with member and case information, including the Level of Review for the case in question. Click Continue to proceed.



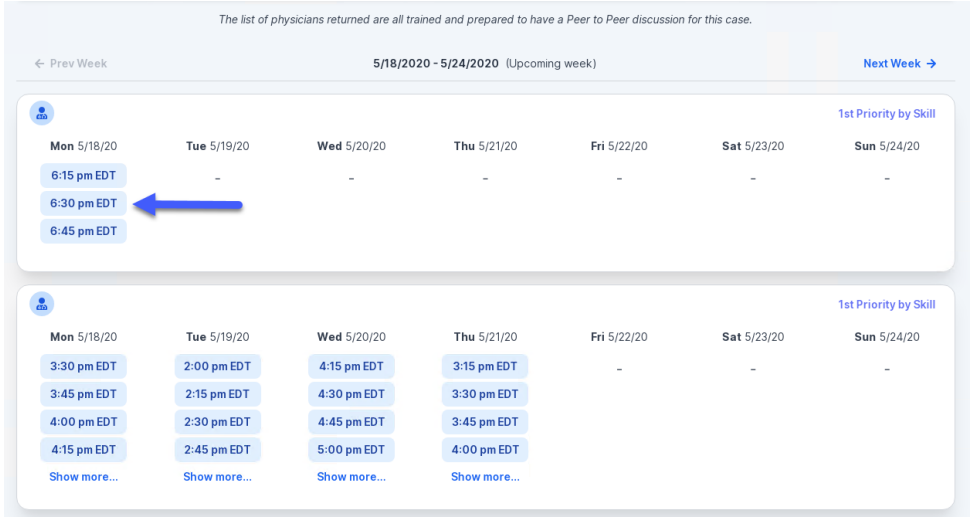
EviCore
By EVERNORTH

+How to Schedule a Peer to Peer Request Continued



+You will be prompted to identify your preferred Days and Times for a Peer to Peer conversation. All opportunities will automatically present. Click on any green check mark to deselect the option and then click Continue.

+You will be prompted with a list of eviCore Physicians/Reviewers and appointment options per your availability. Select any of the listed appointment times to continue.

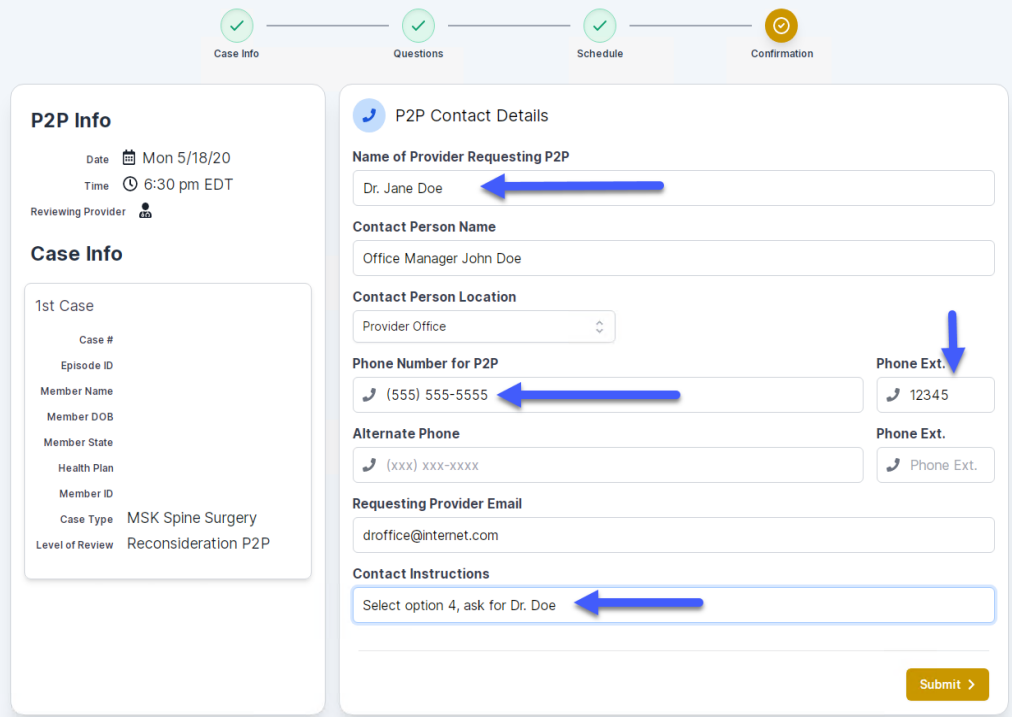


EviCore
By EVERNORTH

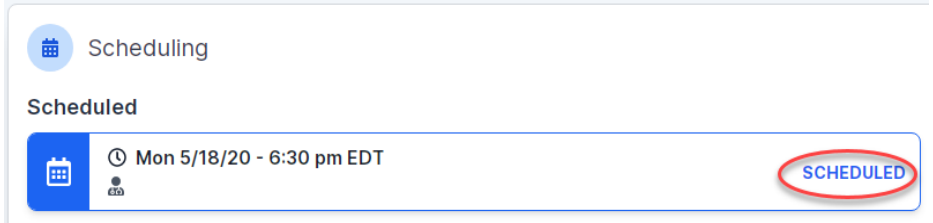
+How to Schedule a Peer to Peer Continued

+Confirm Contact Details

- Contact Person Name and Email Address will auto-populate per your user credentials



- Be sure to update the following fields so that we can reach the right person for the Peer to Peer appointment:
  - + Name of Provider Requesting P2P
  - + Phone Number for P2P
  - + Contact Instructions
- Click submit to schedule appointment. You will be presented with a summary page containing the details of your scheduled appointment.

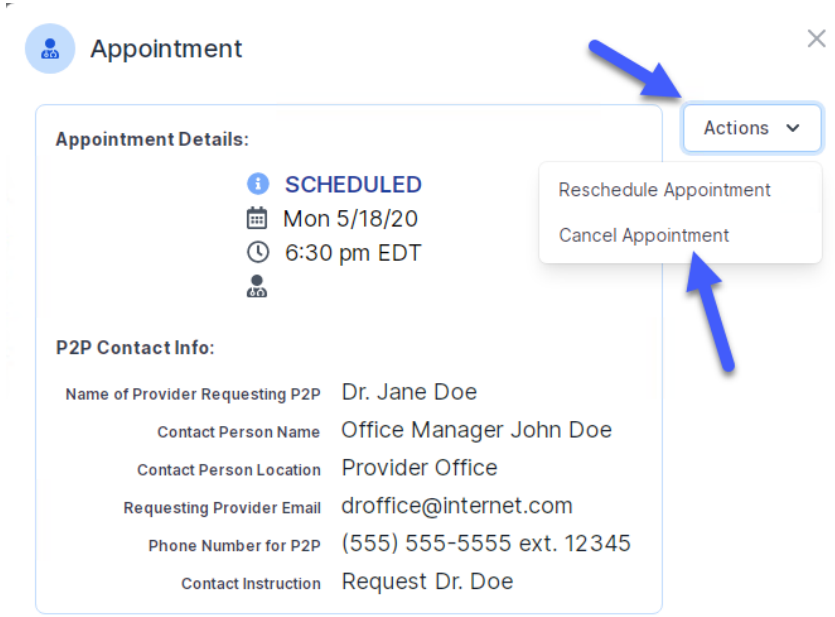


EviCore
By EVERNORTH

+Canceling or Rescheduling a Peer to Peer Appointment

+To cancel or reschedule an appointment

- Access the scheduling software per the instructions above
- Go to “My P2P Requests” on the left pane navigation.
- Select the request you would like to modify from the list of available appointments
- Once opened, click on the schedule link. An appointment window will open
- Click on the Actions drop-down and choose the appropriate action
- If choosing to reschedule, you will have the opportunity to select a new date or time as you did initially.
- If choosing to cancel, you will be prompted to input a cancellation reason
- Close browser once done



EviCore
By EVERNORTH

Provider Resources

EviCore
By EVERNORTH

Client and Provider Services

For eligibility issues (member or provider not found in system) or transactional authorization related issues requiring research.

+ Access: ECRM Services
+ ECRM educational resources: ECRM Resources | EviCore by Evernorth
+ Trouble using ECRM? Send an email to: ECRMSupport@EviCore.com

Web-Based Services and Portal Support

+ Live chat
+ ECRM Services
+ Phone: **800-646-0418** (option 2).

Provider Engagement

- Regional team that works directly with the provider community.
- **Provider Engagement Manager Territory List**

Call Center

Call **866-220-3071**, representatives are available from 7 a.m. to 7 p.m. local time.

Contact EviCore's Dedicated Teams

EviCore Communication Relationship Management (ECRM)

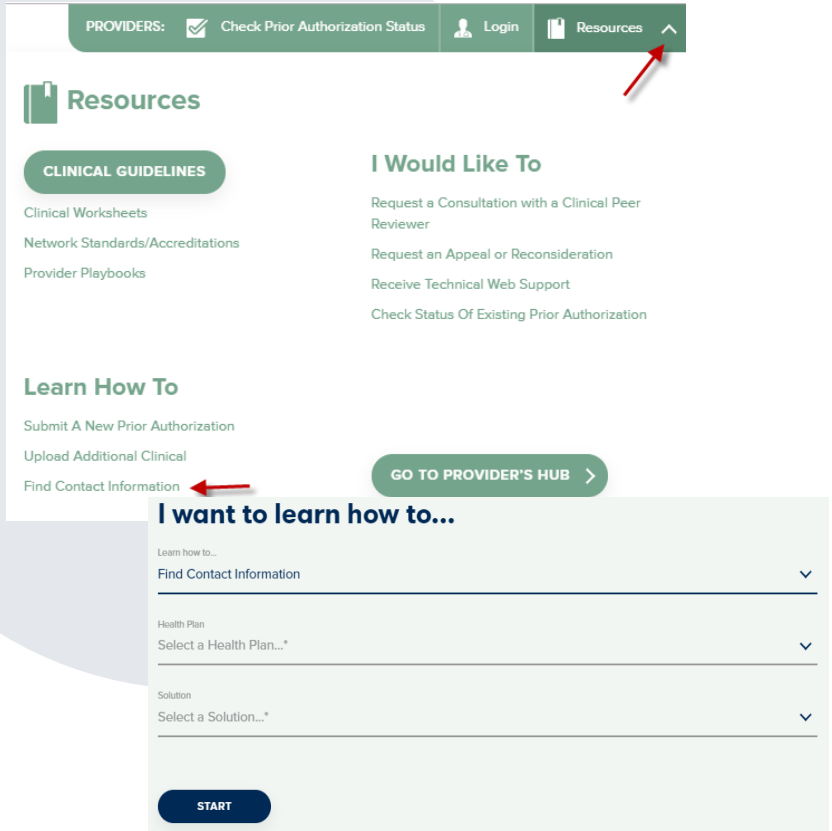
For program-related questions or concerns, please submit inquiries via the **EviCore Communication Relationship Management (ECRM)** application. Common issues addressed through ECRM include:

- Questions regarding accreditation and/or credentialing
- Requests for an authorization to be sent to the health plan
- Complaints and grievances
- Eligibility issues (member, rendering facility, and/or ordering physician)
- Issues experienced during case creation
- Reports of system issues
- Issues with EviCore's provider portal
  - You can also call a Web Support Specialist at 800-646-0418 (option 2)
  - Chat with web support on the EviCore Provider Resource page

ECRM is available **24/7**. Users can login or register **HERE**.

Additional Information about ECRM can be found on the **Providers' Hub**.

+Online Resources



Web-Based Services and Online Resources

- You can access important tools, health plan-specific contact information, and resources at www.evicore.com
- Select the Resources to view Clinical Guidelines, Online Forms, and more.
- Provider's Hub section includes many resources
- Provider forums and portal training are offered weekly, you can find a session on www.eviCore.WebEx.com, select WebEx Training, and search upcoming for a "eviCore Portal Training" or "Provider Resource Review Forum"
- The quickest, most efficient way to request prior authorization is through our provider portal. Our dedicated **Web Support** team can assist providers in navigating the portal and addressing any web-related issues during the online submission process.
- To speak with a Web Specialist, call (800) 646-0418 (Option #2) or email portal.support@evicore.com

EviCore
By EVERNORTH

+Provider Resource Website

Provider Resource Pages

+eviCore's Provider Experience team maintains provider resource pages that contain client- and solution-specific educational materials to assist providers and their staff on a daily basis. The provider resource page will include, but is not limited to, the following educational materials:

- Frequently Asked Questions
- Quick Reference Guides
- Provider Training
- CPT code list

+To access these helpful resources, please visit

+https://www.evicore.com/resources/healthplan/johnshopkinshealthcare

Johns Hopkins HealthCare Provider Services: 888-895-4998

EviCore
By EVERNORTH

+Provider Newsletter

Stay Updated With Our Free Provider Newsletter

+eviCore's provider newsletter is sent out to the provider community with important updates and tips. If you are interested in staying current, feel free to subscribe:

- Go to eviCore.com
- Scroll down and add a valid email to subscribe
- You will begin receiving email provider newsletters with updates

EviCore
By EVERNORTH

+Provider Resource Review Forums

The eviCore website contains multiple tools and resources to assist providers and their staff during the prior authorization process.

+We invite you to attend a Provider Resource Review Forum, to navigate www.eviCore.com and understand all the resources available on the Provider's Hub. Learn how to access:

- eviCore's evidence-based clinical guidelines
- Clinical worksheets
- Check-status function of existing prior authorization
- Search for contact information
- Podcasts & Insights
- Training resources

How to register for a Provider Resource Review Forum?

You can find a list of scheduled **Provider Resource Review Forums** on www.eviCore.com → Provider's Hub → Scroll down to eviCore Provider Orientation Session Registrations → Upcoming

EviCore
By EVERNORTH

Thank You!

EviCore
By EVERNORTH