

EviCore Provider Resources:

Network Health WI Provider Resources | EviCore by Evernorth

Clinical Guidelines:

Clinical Guidelines | EviCore by Evernorth

Clinical Worksheets:

Clinical Worksheets & Online Forms | EviCore by Evernorth

Case Initiation

Online Portal (preferred): [Provider's Hub | EviCore by Evernorth](#)

Intake / Phone: [855-727-7444](#)

Fax: [866-699-8160](#)

Additional Clinical

- + **EviCore Portal at www.EviCore.com:** Log in, select "Authorization Lookup," then upload additional clinical.

Clinical Consultations (Peer-to-Peer)

- + **Web (www.EviCore.com):** Log in, then select "Authorization Lookup" to view availability and self-schedule a peer-to-peer (P2P) clinical consultation.
- + **Request a Peer-to-Peer Discussion | EviCore by Evernorth**
- + **Phone: [855-727-7444](#)** to request a P2P clinical consultation

Authorization Updates (facility change, date extension, etc.)

Phone: [855-727-7444](#)

Check Case Status

EviCore Portal at www.EviCore.com: Log in, select "Authorization Lookup,"

For assistance with membership, claims, provider network issues, etc., submit the issue to our dedicated teams via EviCore Communication Relationship Management (ECRM):

- + **Access:** [ECRM Services](#)
- + **ECRM educational resources:** [ECRM Resources | EviCore by Evernorth](#)
- + **Trouble using ECRM? Send an email to:** ECRMSupport@EviCore.com

Phone: 800-646-0418, option 4, and option 2 for web support

Live chat at www.EviCore.com